

OBEX®

Waterproof Case
Instruction Manual



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Overview

Thank you for purchasing our OBEX[®], a premium protective case that is 100% water, drop, snow, and dust proof. This case came to fruition through extensive research paired with countless hours of testing. By properly installing this case onto your Apple iPhone 6, you can have confidence that your device will always have the best protection – *anytime, anywhere.*

Disclaimer

Please follow all instructions found in the included instructional manual when using this case. No case is indestructible and users should exercise proper precaution on how and where to use this case. Always check for damages and fitment issues before using this case or exposing it to dust and liquid. SEIDIO is not responsible for damage, malfunction, or destruction of user's device. For complete details, please refer to the "Legal" section of this included instructional manual.

Package Contents

OBEX[®] Case

OBEX[®] Spring-Lock Holster and 2" Belt-Clip **(Combo Only)**

Instruction Manual

Waterproof Audio Adapter

Features

Waterproof Protection

- Exceeds the IP68 rating, signifying that it is both dust tight and allows for complete, continuous water submersion at 2 meters for 30 minutes
- Anti-reflection glass protects the flash and camera lens without interfering with photo quality
- Waterproof membranes shield the microphones and speakers while maintaining sound quality

Drop Protection

- Exceeds the MIL-STD-810F certification and can survive drops from up to six feet
- Internal structure is designed to protect your device in the event that it is dropped or compressed
- Combination of Polycarbonate (PC) and Thermoplastic Silicone Vulcanizate (TPSiV®) materials provide protection from impact
- Raised edges on the case and the 4H hardness rated screen protector create a barrier from external elements

Everyday Protection

- Designed to ensure your device remains fully functional during daily use, so all ports and controls are accessible.
- Easy two piece installation eliminates the worry of loose pieces after case assembly
- Case will not interfere with cellular radio signals, Bluetooth, or NFC (Near Field Communication)

OBEX® Spring-Lock Holster

- Spring clip lifts for easy access with the option to securely hold your device with our unique locking mechanism
- Removable belt-clip that works with our QUEST™ Mounting System accessories such as an Armband, Bike Mount, and Car Mount (**Accessories Sold Separately**)
- Adjustable swivel belt-clips with 7 rotating angles
- For use with OBEX® Waterproof case only

IP68 & MIL-STD-810F

Our OBEX® case exceeds the stringent requirements for both IP68 and MIL-STD-810F certification:

IP68 (<http://www.seid.io/document/IP68.pdf>)

- IP stands for **Ingress Protection**, a classification system set forth by the **International Electrotechnical Commission**
- Sealing effectiveness of enclosures of electrical equipment against the intrusion into the equipment of foreign bodies (i.e. tools, dust, fingers, and moisture)
- 6 denotes the highest level of contact protection: 100% Dust Proof
- 8 denotes the highest level of protection against liquid and moisture: Complete, continuous submersion in water up to two meters for 30 minutes

MIL-STD-810F

(<http://www.seidio.com/document/MIL-STD-810F.pdf>)

- Short for Military Standard, or more commonly known as Mil-Spec. MIL-STD was developed and defined by the United States Department of Defense (DoD)
- Multiple drops from various angles were performed to the case with an actual, live device installed. Case and device must be fully functional after each drop to meet and exceed standard

IP68 rating has been independently tested and verified
by Cascade Tek.

For details, please visit:

<http://www.cascadetek.com/testing-services/ip-ingress-protection-testing>



MIL-STD-810F rating has been independently tested
and verified by
National Analysis Center, Inc. (NAC).

Your New Case



- A. Built-In Screen Guard
- B. Waterproof Earpiece & Camera Membrane
- C. Waterproof Rear Camera Cover
- D. Sound Permeable Membranes
- E. Waterproof Touch ID Membrane

Before Installation

Always check to ensure no moisture or foreign objects are on your device before installation. Third party screen protectors and body wraps can negatively affect the performance of this case, or irreparably damage your device when submerged in liquid. Please remove all screen protectors and body wraps before installing OBEX®.

Waterproof Test

We recommend a waterproof test (without the device installed) prior to the first use of the case and after any subsequently drops:

- Make sure case is snapped together properly along all seams.
- Visually inspect all four sides of the case to ensure no gaps are present between the front and back halves of the case.
- To perform the waterproof test, submerge the case in water for no less than 5 minutes.
- Remove the case from the water. Without opening the case, check to see if there is any water inside the case through the screen guard.
- Completely dry the outside and open the case. Confirm that the inside of case is dry and prepare for installation.

NOTE: If your OBEX® is damaged, DO NOT USE. Contact SEIDIO to request a replacement.



**PLEASE COMPLETE WATERPROOF TEST AS INSTRUCTED
FAILURE TO DO SO MAY PERMANENTLY DAMAGE YOUR DEVICE**

Installation



Use a coin or a dull object and insert into the slot located at the bottom right side of the case. Twist gently to separate the front and back halves.



Insert your device face-down into the front half of the case. Firmly push in all four corners to ensure a secure fit.



Take the back half and firmly snap it together with the front. There should be no gaps along the seam of the two halves.

Check and close the audio port and Lightning port rubber flaps are properly seated and tightly closed.

Test the screen and all the buttons to ensure proper functionality. If your device is having any issues, or if the case does not fully close, please remove the case. Repeat the installation process and make sure there is nothing between the case and the device.



ATTENTION

To correctly install case, place volume side of phone in first



Removal

This case is designed to be installed and kept on your device for daily protection against water, dust, and drops. All functions, including; charging, syncing, speakerphone, and headphone usage are available without removing this case. Frequent removal of the OBEX® is not recommended and can shorten the lifespan of the case and its flaps.

- Completely dry off the case if it is wet
- Use a coin or a dull object and insert into the slot located at the bottom right side of the case. Twist gently to separate the front and back halves. NEVER SEPARATE THE CASE WITH SHARP OBJECTS LIKE SCISSORS OR KNIVES.
- Remove the device from the front half of the case by gently tapping the case.
- If your device is stuck, loosen it by carefully twisting the front half of the case.

Installation of the Waterproof Audio Adapter



Insert the adapter into the headphone port and twist clockwise. Once the adapter clicks in place the installation is complete. To remove, turn the adapter counter-clockwise and remove from the device.

Care Instructions

While the OBEX® and its holster are waterproof and dust proof, proper care is recommended whenever they come in contact with salt water, harsh chemicals, or household cleaners such as detergent and bleach. Rinse the case thoroughly with clean water and dry off the case and holster immediately to avoid condensation and damage. If your case is stained or dirty, dampen a micro-fiber cloth with rubbing alcohol and gently wipe the area you wish to clean. Never use a damaged case for protection.

Frequently Asked Questions

How is the OBEX® Waterproof?

- The OBEX® utilizes our unique patent pending technology to prevent water from entering.

How deep can this case go in water?

- The case can go down to 1 meter (3.3 feet) deep under water for continuous submersion, or to 2 meters (6.6 feet) for up to 30 minutes.

Will OBEX® still protect my device if there is some damage?

- OBEX® protects your device from both external elements and impact. Due to possible variations in types and extent of damages, we cannot guarantee OBEX® to be in proper working condition after sustaining severe types of damage. However, you can always verify the protective state of your OBEX® by conducting a waterproof test. Please see the "Before Installation" section of this manual for instructions on how to conduct a waterproof test. As long as all parts of the case remain intact, your device should still be protected against impact from drops. Prompt replacement is recommended after any damages.

How do I conduct a waterproof test?

- Please see the “Before Installation” section of this manual for details

How do I charge my device or use headphones with this case?

- You can access the audio and charging port by opening their respective rubber flaps.

NOTE: When the headphone port rubber flap is open without the included audio adapter installed, the case is no longer waterproof.

I noticed water under the flaps of my case when I opened it up. Is this normal?

- Yes, this is normal. Some water may be found under the latches. Dry the water completely before charging and/or opening up the case. If you see water underneath the rubber flaps for the headphone port and Lightning port, remove the case and contact our customer relations team.

Will the photo or video quality be affected by the case?

- No, the photo and video quality will not be affected by the case.

Will the sound quality be affected by the case?

- Because of the materials used, the sound quality will not be affected by the case. You can ensure the cut-outs and speakers are aligned properly by installing your device in the front half before fully assembling the case.

Is it normal to have a slight air gap between the screen of the device and the OBEX's screen protector?

- If you notice that there a slight air gap please open either the audio or charging port to release the air pressure to release the air that may have developed from temperature changes.

The person that I am calling on speakerphone hears echoes. What can I do?

- Make sure the noise reduction function is disabled when you are on speakerphone. To disable, go to Settings->General->Accessibility->Phone Noise Cancellation to turn it off.

What are the tiny dots on the screen guard of my OBEX® case?

- These are spaces that prevent watermarks from forming between your phone screen and the OBEX® screen protector.

Can OBEX® protect against drops and impact?

- Yes, the shock absorbent and impact resistant material protects your device from drops and impact. The case has passed the MIL-STD-810F Military Specification Drop Test, which is the highest level of durability testing based on military requirements.

NOTE: Please do not use a damaged case to protect your device. Contact SEIDIO to request a replacement or purchase another case.

Is my screen protected by this case?

- Yes. Sides of the case surrounding the screen are designed to be slightly elevated in order to protect the screen from impact. In addition, the built-in screen protector on the OBEX® case features a 4H hardness rating to protect against scratches. Unlike common PET screen protectors, it can shield the screen from minor impact from daily objects such as car keys, utensils, loose change, etc.

If I open the the rubber flaps daily, will they wear out over time?

- OBEX® has gone through vigorous testing prior and during development to ensure that the latches and rubber covers will not wear out. In order to simulate normal use, all parts have been tested over 2,000 times without incidental damage or tearing.

FOR ANY OTHER QUESTIONS ON HOW TO USE THIS CASE, PLEASE CONTACT US FOR ADDITIONAL HELP.

Warranty

- SEIDIO warrants this case to be free of workmanship and manufacturing defects up to one (1) year from the date of purchase with valid proof of purchase and registration. A dated receipt is necessary for all service and replacements. This term is subject to change. To register, or for more information, please visit www.seidio.com/warranty. Warranty does not cover accidental damages, user errors, misuses and abuses outside of the normal operating range.
- This warranty is extended to the original end-user purchaser only and is not transferable, beginning at the time of purchase. This limited warranty is the sole and exclusive remedy, offered in lieu of all other warranties, expressed or implied. SEIDIO will not be liable for any indirect, incidental, or punitive damages arising from use of this product.
- To the maximum extent permitted by law, this warranty and the remedies set forth above are exclusive and in lieu of all other warranties, remedies and conditions, whether oral or written, expressed or implied. SEIDIO specifically disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. If SEIDIO cannot lawfully disclaim or exclude implied warranties under applicable law, then to the extent possible any claims under such implied warranties shall expire on expiration of the warranty period. No SEIDIO reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Legal

In no event shall SEIDIO (Company), its distributors, or suppliers be liable to user or any third party for any indirect, incidental, consequential, special, exemplary or punitive damages arising out of the use of the product, including, without limitation, property damage, loss of value of the product or any third party products that are used in or with the product, or loss of use of the product, even if Company has been advised of the possibility of such damages. Company has no liability for any damage or destruction to consumer electronics devices or other personal property that are in the products, including, without limitation, laptops, cellular phones, or other handheld devices, or any loss of data contained in the foregoing devices, etc. Notwithstanding any damages that user might incur for any reason whatsoever (including, without limitation, all damages referenced herein and all direct or general damages in contract, tort including negligence or otherwise), the entire liability of Company and any of its distributors and/or suppliers shall be limited to the amount actually paid by user for the product. Some states and/or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to user.

Customer Service

If you ever need help with this, or any other premium SEIDIO products, feel free to contact us using any of the methods below, our Customer Relations team is always ready to help!

Phone: (832) 204 - 1118
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Email: customerservice@seidioonline.com
techsupport@seidioonline.com

QUEST™ Mounting System

This case is compatible with Seidio's latest holster with removable belt-clip. Use the holster to mount your iPhone 6/iPhone 6 Plus OBEX® to our Armband, Bike Mount, Car Mount, GoPro® Mounting Adapter, or a bigger belt-clip for utility belts. Get more out of your device and enjoy what you love.



For more information, visit www.seidio.com/mounting/

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