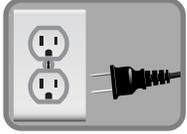


⚠ WARNING: DO NOT ATTEMPT TO REPAIR BY OPENING THE SHREDDER HEAD. THIS WILL COMPLETELY VOID THE PRODUCT WARRANTY.

No power to the shredder

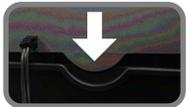
1) Check power outlet



2) Cover in READY position



3) Check power light



1) Make sure power cord is plugged into a functioning 120V standard household power outlet.
Or, try using a different working outlet.

2) Make sure the ShredSafe™ Protection plate is in the Ready position and not to open the cover beyond the preset position. The “shredder status” indication line must align with the “ready” setting.

- 3) • Check if the green Power On icon is lit.
- Check if the head unit portion of the shredder is correctly seated onto the included wastebasket.

Shredder is Jammed or runs in “reverse” mode only

1) Reverse to remove paper



2) Turn off shredder.



Apply shredder oil and wait for 30min.



3) Set switch to Auto.



Use thick paper to push jam through



⚠ Warning:
DO NOT USE ANY SPRAY CANS OR AEROSOLS.

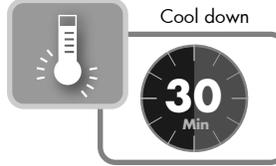
- 1) • Press the control button to reverse.
- Pull the paper to remove jammed paper (as much as possible).
- 2) • Turn off shredder.
- Apply **shredder oil** to the feed slot.
- Let oil soak in to paper and machine for 30 minutes.

Note: Repeat 1 & 2 steps if needed

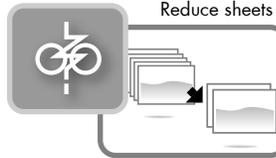
- 3) • Press the control button to Auto/On.
- Use thick paper stock or a greeting card to push the jam through.
- 4) • Reduce the number of sheets being fed (count pages to be sure not to exceed the maximum sheet count).
- Refeed the paper.

Shredder does not feed or shred paper

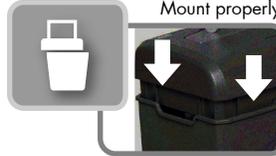
1) Overheat



2) Overload



3) Misaligned



4) Power light not on



1) If Overheat icon is lit in red, turn shredder off and let it cool down for 30 minutes. Turn shredder on, check icon light again, and restart shredding only when icon light is not lit.

2) If Overload icon is lit in red, Reduce sheets to resume shredding.

3) If Misaligned icon is lit in red, check if the head unit portion of the shredder is correctly seated onto the included wastebasket.

4) If the LED Power On green light is not on:

- Make sure power cord is plugged into a working outlet.
- Make sure the ShredSafe™ protection plate is in the READY position.

Shredder does not feed or shred credit card or small piece of paper

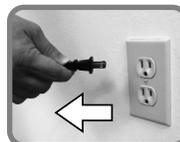


Feed in the center

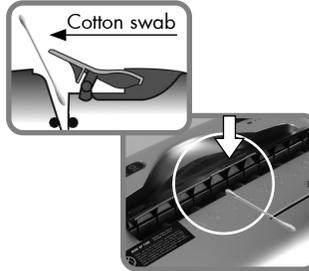
- Position credit card or small piece of paper over the credit card section of the Feeder (center position).
- Try again.

Shredder runs continuously

1) Unplug power



2) Clean sensor



⚠ Warning:
DO NOT USE CANNED AIR.

1) Unplug the machine from the wall socket.

- 2) • Find the activation sensor in the center of the feed slot.
- Use a cotton swab to gently wipe away any dust or debris that has collected on the sensor.