Instruction Manual

AmazonBasics 12-Sheet Cross-Cut Paper / CD / Credit Card Shredder with Basket
ASIN# B005QAQFFS

Customer Service 1-844-303-4244
WARNING: SAFETY INSTRUCTIONS, READ BEFORE USING!

- Read instructions before use.
- Avoid touching the document feed opening with hands.
- Do not insert foreign objects into the paper entry slot.
- Product is not intended for use by children (product is not a toy).
- Do not spray or keep any aerosol products in or around the shredder.
- Keep loose clothing or jewelry away from the paper entry slot.
- Avoid getting hair near the paper entry slot.

• Always turn the shredder off and unplug the power cord from the AC outlet when not in use, before cleaning it, moving it, or emptying the waste basket.

• **RISK OF FIRE - Serious injury, loss or damage may occur.** Never use any petroleum based or flammable oils, spray can oil or lubricants, or any aerosol products in or around the machine as some oils can combust causing serious injury.

• **NEVER** dispose of flammable chemicals or materials that have come into contact with flammable chemicals (for example, nail polish, acetone and gasoline) in the shredder basket.

• **Never shred large paper clips, window or insulated envelopes, continuous forms, newsprint, bound pages (in example: notepads, checkbooks, magazines, etc...), transparencies, laminated documents, cardboard, any items with adhesives, hard materials or plastic (except Credit Cards and CDs).**

• **Do not hold CD/DVD with finger through the center ring while feeding into the shredder. Serious injury may occur.**

• A socket-outlet should be near the equipment and be easily accessible.

• Never let the wastebasket become full. This will lead to shredded material being pulled back up into the shredder and cause jams.

• Never place the shredder near water or any heat source.

• Do not use the shredder if the power cord is damaged in any way.

• Do not attempt to service this product yourself as doing so may expose you to sharp cutting blades and/or electricity and will void the manufacturer’s warranty.

• Never try to clean or clear the shredder blade.

• Never shred beyond the specified sheet capacity. This may result in extensive damage to the machine.
OPERATION

Using the switch located on the unit, select one of the following settings by sliding the switch either left or right. (FIGURE 2)

1. **AUTO / ON:**
   - This setting allows the shredder to be automatically started by inserting paper into the feed slot. Always feed the paper in as straight as possible. When the paper has passed through, the shredder will automatically stop.
   - **READY:** The green LED light indicates the shredder is in “On” and ready for use.

2. **OFF:**
   - This setting turns off all features of the shredder. For safety reasons, we recommend that you leave the shredder in the “Off” position whenever the shredder is unattended or not in use.

3. **REV (REVERSE):**
   - In the unlikely event of a paper jam, the reverse setting can be used to help clear the cutters of paper that did not pass through. Never attempt to clear a jam by using the reverse function until you have emptied the wastebasket.

CONTINUED NEXT PAGE
OPERATION

NOTE:
• Always turn off and unplug the shredder when not in use.
• This shredder will shred staples and small paper clips. It is recommended that you remove paper clips whenever possible to extend the lifespan of your shredder.
• Only shred credit cards by feeding them vertically into the middle of the entry, releasing when shredding begins. Never feed more than one credit card at a time.

2 Paper / Credit Card Entry:

ShredSafe™ technology is an added safety feature incorporated in this particular model. It is a new technology where the shredder is able to detect forced entry and automatically cuts the power off, preventing further shredding.

To begin shredding, locate the control switch on the unit and select the “Auto” mode. The Green LED light indicates the shredder is “On” and ready to use. Press the designated “PUSH OPEN” area on the handle of the cover to open and expose the paper feed slot (FIGURE 3). The cover will click into a preset position where the “SHREDDER STATUS” line must align with the “READY” setting.

FIGURE 3

3 LED Status Indicators:

- Power On:
The Green LED light indicates the shredder is “On” and ready to operate when paper is inserted.

- Misaligned:
Mount the shredder securely to the rim of the waste basket.

- Overload:
The Red LED light indicates when too much paper is inserted. Use the “Reverse” mode to back up and reduce number of sheets.

- Overheat:
The Red LED light indicates the shredder has shred continuously beyond the maximum running time and overheating, the unit will automatically shut off. If this happens, switch the shredder Off for 30 minutes or longer before resuming normal operation.

Features a CD/DVD destroyer:

Caution: Do not hold CD/DVD with finger through the center ring while feeding into the shredder. Serious injury may occur.

Never feed more than one credit card or CD/DVD at a time.
1) Hold the CD/DVD by the edge and feed one at a time, releasing when shredding begins.
2) Shredder will stop when the entire disc has been destroyed.

CONTINUED NEXT PAGE
MAINTENANCE

- **Warning:** Failure to properly maintain your shredder will void the warranty.
- Oil the shredder blades every month with basic vegetable, cooking oil or shredder oil. Follow oiling procedure below (FIGURE 6). It helps to keep the shredder blades operating well over many years of use.

**Oiling procedure:**
1. Turn off shredder.
2. Apply shredder oil across paper entry.
3. Turn shredder in reverse mode for 3~5 seconds.

![FIGURE 6](image)

**Caution:**
- Do not spray or keep any aerosol products in or around shredder.
- **DO NOT USE CANNED AIR ON SHREDDER.**

**CLEANING:**
- **ALWAYS UNPLUG THE SHREDDER BEFORE CLEANING!**
- Only clean the shredder by carefully wiping the unit with a dry soft cloth or towel.
- Do not clean or immerse shredder in water. Having the unit wet may result in damage or malfunction to the electrical components. If the shredder happens to get wet, be sure to completely dry the unit immediately with a cloth or towel.
- Never use anything flammable to clean the shredder. This may result in serious injury or damage to the product.

TROUBLESHOOTING

If there is a problem with your shredder, check below for the symptoms and steps to resolve. If you continue to have problems, contact customer support at our Service Center. **DO NOT ATTEMPT TO REPAIR BY OPENING THE SHREDDER HEAD. This will completely void the product warranty.**

- **The shredder does not work at all.**
1) Make sure the unit is plugged in and that the outlet is in good working order.
2) **Overheating with extended use:** In the event that the shredder has shred continuously beyond the maximum running time and overheated, the unit will automatically shut off. If this happens, **switch the shredder Off for 30 minutes** or longer before resuming normal operation.
3) Make sure the shredder head is correctly seated onto the included wastebasket, with all the words and icons facing towards you. The head unit is particularly designed to work only with the integrated wastebasket. Aurora shredders are equipped with a safety interlocking mechanism, which prevents the shredder from working when the head unit is lifted, removed, or accidentally knocked over. The shredder will not function unless the head unit is properly mounted as pictured (FIGURE 7).
4) Be sure **NOT** to open the cover beyond the preset position, otherwise the ShredSafe™ feature will be activated and the shredder will be inoperable. The “SHREDDER STATUS” indication line must align with the “READY” setting.
5) If using a plastic bag to line the wastebasket, please remove it. This may cause the shredder not to operate properly.
6) The activation sensor of the shredder is located near the center of the feed slot. Be sure to feed directly into the center area to activate the machine (especially applies to smaller pieces of paper or credit cards).
TROUBLESHOOTING

■ The shredder runs in “Rev (Reverse)” mode but not in “Auto (On)” mode.

While in “Auto” mode, the motor will not start running until paper is inserted into the feed slot. Set the unit to “Auto” and insert paper to shred. The sensor that activates the shredder in Auto mode is located directly in the center of the slot. If the paper you are inserting is narrow, it may not be activating the optical sensor. It is also possible that the feed slot has become blocked with paper. Insert an index card or any rigid sheet of cardstock (old greeting card or folded file folder), directly in the center of the feed slot, while applying force to help push the jammed paper through. This will usually clear any paper blockage.

■ How to clear a paper jam in the shredder.

1) Switch the shredder over into Reverse (REV) mode. While in Reverse, the shredder will back up and loosen the jammed paper. If required, you may need to tug and remove several sheets to effectively clear the machine. When jammed paper is loosened or removed, switch back to the Auto-On mode to continue shredding. Repeat steps if needed.

2) With stubborn situations where the reverse function does not help, you may loosen the jammed paper with shredder oil (cooking oil is acceptable, nothing aerosol). Start by drizzling oil into the feed slot where the paper is jammed. Let it soak for about 30 minutes to completely saturate. Return the shredder back to Auto-On mode. If required, an index card or a rigid sheet of cardstock (old greeting card or folded file folder) can be fed into the shredder to help push the jammed paper through.

■ The shredder is constantly running while in “Auto (On)” mode.

1) It is possible that the activation sensor, which starts the shredder, has become blocked with paper. Insert an index card or any rigid sheet of cardstock (old greeting card or folded file folder), directly in the center of the feed slot, while applying force to help push the jammed paper through. This will usually clear any paper blocking the activation sensor and feed entry.

2) The activation sensor is being triggered by dust, debris, or oil. A cotton swab may be used to clean the sensor. DO NOT USE CANNED AIR. The activation sensor of the shredder is located around the center of the feed entry.