



Thank you for purchasing

"The World's Best Warming Pad!"™

Our patented Safe & Warm™ technology offers you the best electric mattress pad ever produced. Soft, luxurious fabric with ultra-thin wires means you can use this pad throughout the year. This is truly the finest warming pad ever made – anywhere in the world.

Important Information

THIS PRODUCT IS NOT A HEATING PAD. IT WILL NOT FEEL WARM TO YOUR HAND'S TOUCH.

This mattress pad is guaranteed to keep you warm. You must sleep on it to experience the warmth.

1. When ON and operating properly, **the controller will be slightly warm to the touch.** The higher the dial setting, the warmer it will be. **This is completely normal and safe.**
2. The power supply or transformer will be **warm to the touch** when the pad is in use and slightly warm when the pad is off. **This is normal.**
3. If you wish your bed to be extra warm when you first get into it, you may turn on the pad approximately 30 minutes before retiring (or longer if you wish even more warmth) with

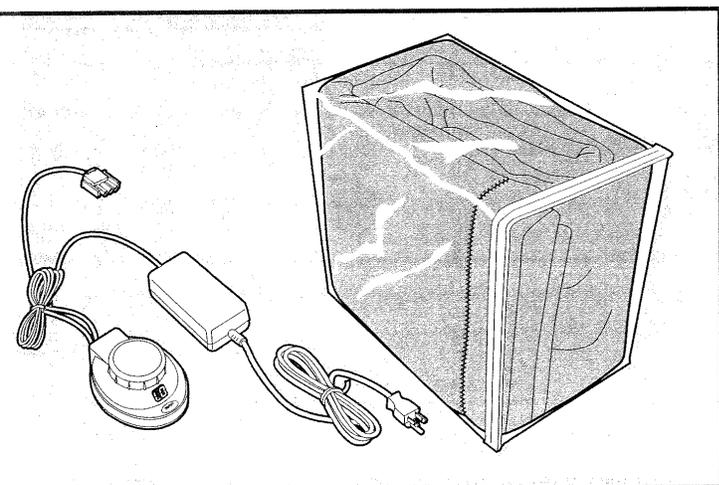
the dial set at HI. Then reset the dial to your desired all-night warmth level.

4. You may adjust the dial setting at any time and the **auto-automatic** prewarm feature will not reactivate. However, if you push the controller button OFF or unplug any of the wires, the pad will turn OFF. The **automatic** prewarm feature is again activated upon startup.
5. To turn the warming mattress pad OFF, push the button on the controller.
6. This mattress pad is for home use only - it is not intended for hotel or other institutional use.

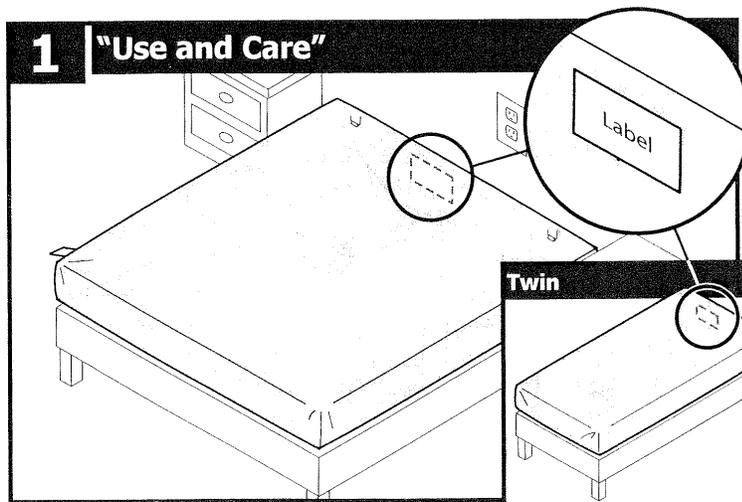
NOTE: YOUR WARMING PAD IS ENGINEERED TO PROVIDE YOU WITH GENTLE, RELAXING ALL-NIGHT WARMTH. IT IS NOT INTENDED TO BE A SUBSTITUTE FOR THE INTENSE PAIN-RELIEVING HEAT OF A HEATING PAD. IT WILL NOT FEEL HOT TO THE TOUCH AS A HEATING PAD DOES.

Before returning this pad to the retailer, if you need assistance with the set-up or operation, call us first. We can help! Call toll free at 1-800-299-1378 Monday through Friday 8-5 Eastern Time or email us at custserv@perfectfitindustries.com.

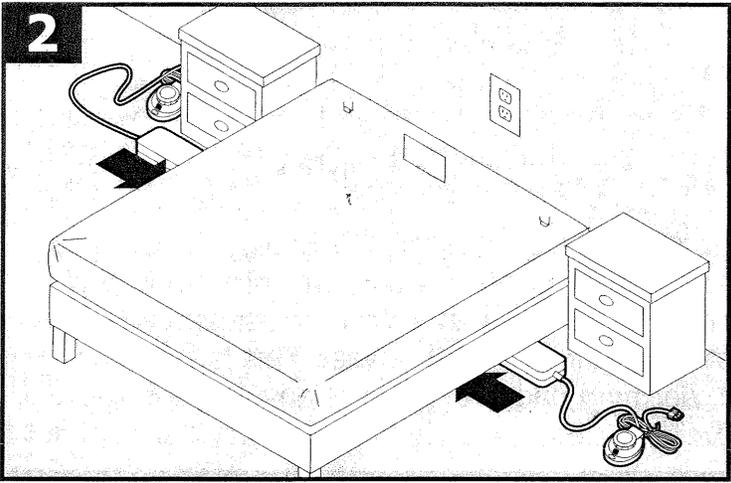
Setup Procedure



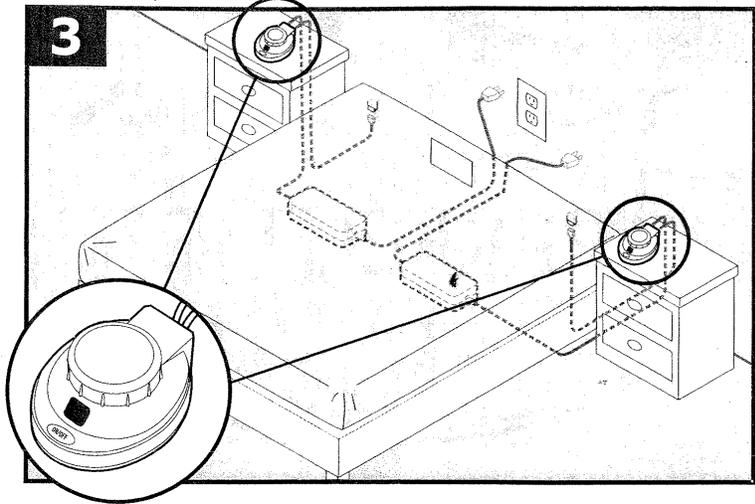
Queen or King pads include an additional power supply and controller as each side operates independently.



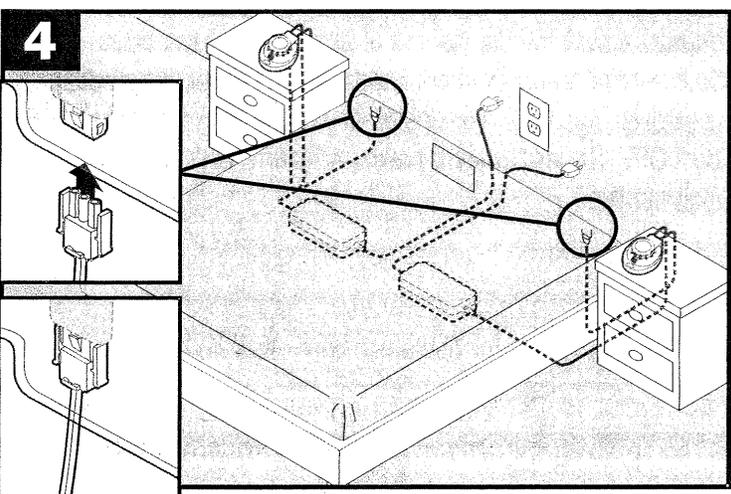
Place the mattress pad on the bed with the "Use and Care" instruction label at the head end.



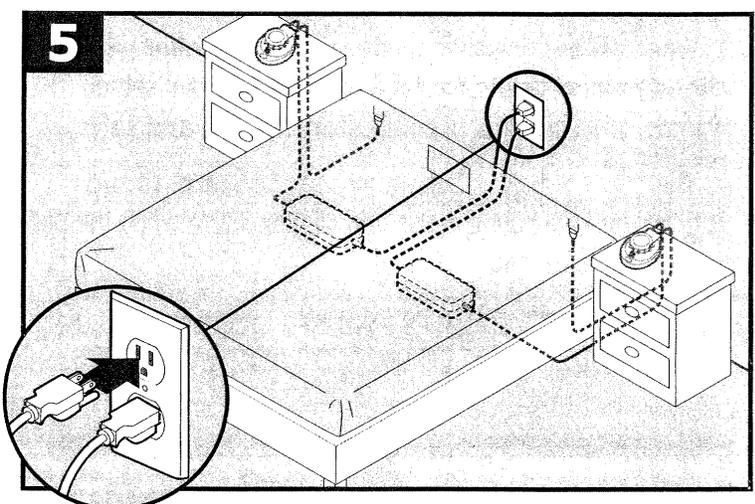
Place power supply under bed on the floor. **Do not** tuck cords between the mattress and the box springs. Be sure to locate the pad's head end corners properly. There should be about 4" of the top fabric hanging over the mattress edge so that the label and the connector(s) are located on the **vertical** surface. This will allow the pad to fit the mattress properly and keep the connectors away from your head, hands, and arms.



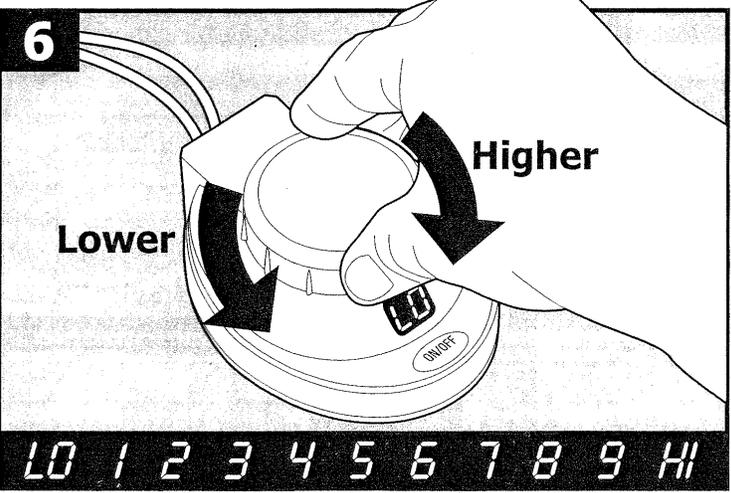
Place controllers near the head of the bed.



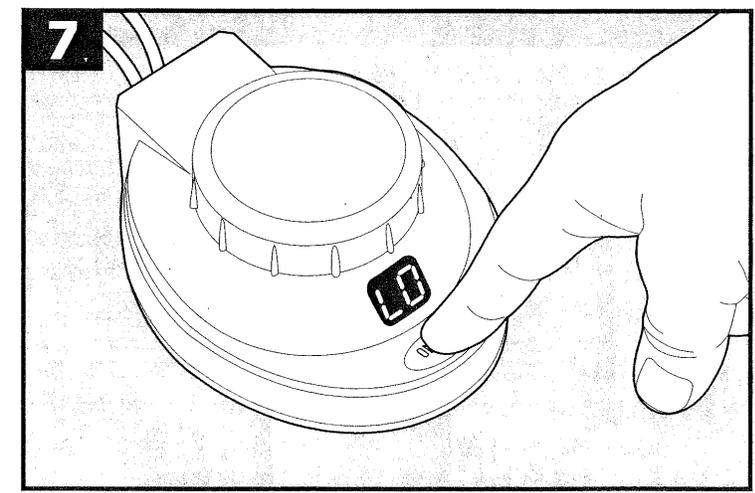
Attach connector cords from the controllers to the connectors at the head of the mattress pad. **Do not** tuck cords between the mattress and the box springs.



Plug in the power supply cord. Use a properly rated UL listed power-strip extension cord if needed.



Choose heat setting. The higher the number the higher the heat.



Push button to turn on. The pad then goes into the "prewarm mode" and will continue to prewarm until the pad reaches your dial setting. The pad will then continue to heat at your dial setting all night.

Care Instructions

WASHING INSTRUCTIONS

IMPORTANT: NEVER DRY CLEAN THIS PAD OR USE BLEACH!

MACHINE WASHING

Disconnect all cord(s) from the pad. Place your pad in the washing machine and fill the tub with warm water. Add a small amount of detergent and then let soak for 5 minutes. Agitate on the delicate or gentle cycle for two minutes. Spin on normal speed. Fill the tub for a cool rinse. Agitate for one minute and spin dry. NEVER put your pad through a wringer.

HAND WASHING

Washing your pad by hand is the best way to make it last. To do this, disconnect all cord(s) from the pad. Wash your pad separately by hand in a tub of lukewarm (100°F) water using a small amount of laundry soap or detergent. Soak the warming pad for 5 minutes. Next, gently work the pad up and down for five more minutes. NEVER rub or scrub. Rinse thoroughly in cool water until all traces of soap or detergent are gone. Squeeze excess water out by hand. NEVER twist your warming pad.

DRYING INSTRUCTIONS

IMPORTANT: NEVER USE COMMERCIAL DRYERS AT THE LAUNDROMAT – THEY MAY BE EXTRA HOT AND THE HEAT COULD DAMAGE THE WIRE. NEVER PLUG IN YOUR WARMING PAD WHILE DAMP. NEVER IRON THE WARMING PAD.

MACHINE DRY

To machine dry, put your warming pad into a dryer on low heat and allow to tumble until dry. Assure that your pad has enough room to tumble freely.

LINE DRY

You can line dry your warming pad simply by draping the warming pad over two parallel clotheslines or a shower rod with the head and foot ends down.

STORAGE

Store away as you would any other mattress pad, folded in a dry place.

Warranty & Repairs

LIMITED WARRANTY

Your new warming pad is warranted by Perfect Fit Industries, Inc. ("PFI") to be free from defects in material and workmanship for a period of five years from the date of purchase (the "Warranty Period"). If it is defective, PFI at its option will repair or replace it for you.

DAMAGE TO THE WARMING PAD RESULTING FROM ACCIDENT, FIRE, FLOOD, OR OTHER NATURAL DISASTERS, MISUSE, ABUSE, UNAUTHORIZED SERVICE, OR VIOLATION OF THE CARE AND USE INSTRUCTIONS PRINTED HEREIN WILL VOID THIS LIMITED WARRANTY.

The Limited Warranty is valid only for, and not transferable from, the original purchaser or gift recipient. No Limited Warranty service is available without proof of purchase or valid gift receipt from an authorized dealer.

HOW TO OBTAIN LIMITED WARRANTY SERVICE

If you need Limited Warranty service for your pad, phone us toll free at 1-800-299-1378 between 8am and 5pm ET, or send an email to custserv@perfectfitindustries.com. Please have your pad model number, your control model number and sales/gift receipt handy.

Our Customer Service Specialist will gladly assist you to identify and fix the problems you have experienced. If you and PFI cannot resolve the problem, we will issue you a Return Goods Authorization number ("RGA"). Return your pad noting this RGA to the address the Customer Service Specialist provides you.

If PFI determines that your warming pad has suffered a failure under the Limited Warranty, your repaired unit or a replacement will be sent to you without cost. If your warming pad is found to be outside the Warranty Period or is otherwise not covered under the Limited Warranty, PFI will return it to you at your expense.

DO NOT RETURN YOUR WARMING PAD WITHOUT A RETURN GOODS AUTHORIZATION NUMBER as it will not be accepted and will be returned to you at your expense. PFI will not, under any circumstance, furnish you another warming pad prior to receiving yours. The retail vendor from whom your warming pad was purchased does not have any authority to vary the terms of this Limited Warranty.

UNDER NO CIRCUMSTANCES WILL PFI BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES WHETHER OR NOT THE PRODUCT IS FOUND TO BE COVERED BY THIS LIMITED WARRANTY. This Limited Warranty gives you specific rights and you may also have other rights that vary from state to state.

Trouble Shooting

Q: The lamp on my controller does not light up.

A: Assure that all the wire connections are tight and that the power supply cord is connected to an "energized" socket (try a lamp to verify that the outlet is working properly).

Q: The controller lamp is lit but the pad does not heat up.

A: Test the mattress pad by folding it over on itself and turning the dial setting to HI. Assure that the controller lamp is lit. After approximately five minutes, carefully feel between the layers. Never leave the pad turned on and folded up for more than a few minutes.

Q: I feel some warmth but not a lot. How warm should this pad get?

A: This pad will provide enough warmth to keep you quite comfortable even in an extremely cold room with only a light blanket on top. You should spend several nights experimenting with settings until you find your personal comfort level. This mattress pad is not like a heating pad (this amount of heat would be too hot to use all night long). In normal operation, warming pads do not feel hot to the touch.

Q: Can I use a bedspread or comforter over my electric mattress pad?

A: You may use any bedding you wish with this pad except another electric mattress pad, electric blanket pad or heating pad (overheating may occur).

Q: My pad works fine but then seems to shut off.

A: The 10 hour automatic shutoff feature may have activated. Simply push the ON button again and your pad will heat for an additional ten hours or until you turn it off. If ten hours have not elapsed, check that all your connections are tight and the wall outlet is not turned off.

Q: How much money will this warming pad save me on my heating bill?

A: Your savings will depend upon how many degrees you turn your furnace thermostat down while sleeping. You should save at least 1% of your heating bill for every 1 degree you set your thermostat back at night.

Q: Does this product have enough electromagnetic field to worry about?

A: This pad uses direct current (from the power supply), not alternating current. While some scientists think AC electricity may cause certain health problems, DC electricity has never been known to pose any health problems.

Q: What is low voltage?

A: Our pads use between 16 and 18 volts depending upon the model. Other electric pads in North America use 120 volts. It would be extremely unlikely, and indeed almost impossible, to receive an electrical shock from this low-voltage pad.

Q: Can I sit or lie on my electric mattress pad?

A: Just sitting or lying on the pad will not harm it. Jumping on it or other similar abuse may damage it.

Q: Why are my power supply and controller warm?

A: Heat is produced when the 120VAC from your wall outlet is transformed into non-hazardous low voltage current. This warmth is completely normal and is nothing to be concerned about. The power consumed is approximately 1 watt (much less than a typical night light).

Q: My power supply sparked at the wall outlet when I plugged it in.

A: Yes, many electrical appliances will sometimes "snap" due to the inrush of electricity when first plugged in. This is completely normal and nothing to be concerned about.

FCC Notification: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- In accordance with the rules and regulations of the FCC, changes or modifications to this equipment, not expressly approved in writing by Perfect Fit Industries, Inc. could void the user's authority to operate this equipment.

IMPORTANT INSTRUCTIONS

DO NOT DESTROY

SAFETY WARNINGS FOR ALL WARMING MATTRESS PADS AS PRESCRIBED BY UL

To operate this warming mattress pad properly and safely, there are some critical safety precautions you need to follow. As with all electrical appliances, there is an inherent danger of overheating, fire or personal injury if the product is not used correctly. **Please carefully read what follows before using the warming pad.**

NEVER USE THIS WARMING MATTRESS PAD WITH:

- Infants or very small children.
- People with disabilities.
- Anyone who is immobile or cannot operate the controls properly.
- Anyone who is insensitive to heat (e.g. a person with poor blood circulation).
- Anyone who cannot or will not understand these directions.

SAFETY ESSENTIALS: SETTING UP

- NEVER trap or pinch any of the electrical cords in any way. Make sure the cords are NEVER routed between the mattress and box springs.
- If the plug does not fit into your outlet, contact a qualified electrician.
- Be sure that the warming pad power supply is used only on 120V, 60HZ current supply.
- Make sure the cord from the controller to the mattress pad is connected and locked tightly.
- NEVER use your mattress pad with an airbed, a pull-out sofa, or a mechanically adjustable bed.
- You may use this electric mattress pad with any sheets, mattress pads or other mattress pads but never in combination with any other *electric* mattress pads or *electric* blankets.
- The heated area of the warming pad should always lie flat on top of the mattress to prevent overheating.
- The warming mattress pad should NEVER be folded, balled up or bunched up in any way when in use (may result in overheating and/or permanent wrinkling of the fabric).
- NEVER use pins in or around the warming pad (may damage the heating elements).
- Cats, dogs and other pets should always be kept away from the mattress pad (a sharp claw may result in damage to the heating element).
- Keep the controls away from drafty areas that may become damp or wet such as an open window.

SAFETY ESSENTIALS: CARE AND MAINTENANCE

- Always turn off the electric current when the mattress pad is not in use, either by turning off the controller or unplugging the power supply from the wall outlet.
- Wrapping of cord around the controls may damage the cord. Loop loosely when storing.
- Never iron your warming mattress pad.
- Never use dry cleaning fluid on this mattress pad. Cleaning solvents may damage the wiring insulation.

If you should observe this mattress pad operating improperly, discontinue its use immediately and call the Perfect Fit Customer Service Department at 1-800-299-1378 or email to custserv@perfectfitindustries.com.

