

Optoma's World Class **Customer Service**



BETTER BUSINESS BUREAU

Accredited business with A+ rating



IN-HOUSE SUPPORT STAFF

Customer Service & Repair teams are not outsourced



MULTIPLE AVENUES OF SUPPORT

(Live Chat, E-mail, Phone, Facebook)



MULTIPLE WARRANTY* OPTIONS

Extended Warranties, Gold Service, Optoma Express, 24/7 Maintenance



DEDICATED DEALER HOTLINE

Priority support line for dealers



QUICK RESPONSE TIME

With a veteran team of employees



24/7 SUPPORT

After hours support for urgent needs



WIDE COVERAGE

US, Canada and Latin America

We Care!

Optoma
Projector Expert

At Optoma, customer service is a top priority. We take pride in delivering the highest quality service to each and every one of our valuable customers. If you ever need service, we will take ownership and see it through to resolution.

Simply put, we care.



“EVERYTHING was top notch from you guys!! I am quite shocked at how fast and professional everybody at Optoma is!! Just absolutely AMAZED!! THANK YOU EVERYBODY at OPTOMA!!”
– Bill H. from Springfield, MO

Optoma’s service center is based out of our US headquarters in Fremont, CA. Our call center and repair center is not outsourced, so when you need service, you’ll be getting it direct from Optoma.

Our service center is staffed by a knowledgeable team of veteran representatives. Telephone response times are less than 1 minute on average; so rest assured, you will get a quick response to all your service needs.

For our dealers, we offer a special dealer hotline that puts you to the front of the queue. If you need help after hours, we offer a 24/7 support hotline.

The Better Business Bureau has given us an A+ rating, so you can feel confident that we’ll deliver on our promise.

For your convenience, we have multiple avenues of support, including live chat, Facebook, E-mail, and phone. Contact us in whichever way is most convenient; we’ll be here for you.

Customer Service / Tech Support
Tel: 888-289-6786 (US and Canada)

Dedicated Dealer Hotline:
888-290-8889

24/7 After-hours Tech Support:
408-839-5577

Support@optoma.com



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Live Chat:
www.optomausa.com/company/contact.aspx

www.OptomaUSA.com

*Some warranties are only valid in the US.