

Error Codes

How to Check Error Codes in Manager Mode

1. Enter Manager Mode by pressing the following keys in order; Speed ↑, Speed ↓, Incline ↑, Incline ↓ and 'Enter'.
2. Use the 'Speed' Keys to scroll through the menu options until you come to 'Error Log'. Once at 'Error Log' 'Enter' and any errors that have occurred should be displayed.

Error

E04

SYMPTOM

Excessive voltage to the Motor Controller

SOLUTION

Lubricate Belt and Deck. Lubrication will decrease excessive friction between the running belt and deck, which will lower the voltage draw from the outlet



Error

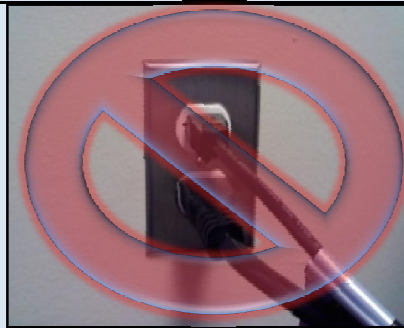
E09

SYMPTOM

Unexpected low voltage detected at Motor Controller

SOLUTION

Ensure that the Treadmill is not sharing power with any other items. All units must be on dedicated circuits.



Error

E21

SYMPTOM

Overheated Motor Controller

SOLUTION

Check Belt and Deck Condition.

- If Belt and Deck are in good condition, increase lubrication frequency.
- If Belt and Deck are in poor condition, replace Belt and Deck



Other Common Issues & Simple Applications

- Q:** Why does the lubricating silicon seep out of the sides of the running belt?
A: An excessive amount of silicon used will cause silicon to come out of the sides of the belt. Either reduce the amount of silicon being used or cut back on the lubrication frequency.
- Q:** Why are the speed and incline keys not responding to my touch?
A: When touching the keys, ensure that the blue LED light on the key responds along with a 'beeping' sound. If both of these functions do not respond check the keypad connections.
- Q:** Why does the running belt speed increase without touching the speed increase key?
A: The accumulation of sweat and debris on the keys could cause the key to activate without the touch of the user. Thoroughly wipe down the keys with a cloth and mild liquid cleaner.