



B&M Limited Warranty Guide

This warranty covers the **original purchasing consumer**. This warranty is limited to repair or replacement by B&M of any B&M part that fails because of a defect in materials or workmanship. **Implied warranty:** Any warranties implied by law are limited to the duration of this warranty, (except in those states where prohibited by law).

B&M Product Warranty Coverage

- **Limited Lifetime Warranty** - All currently cataloged automatic and manual shifters (except cables) are covered by a limited lifetime warranty.
- **1 Year Limited Warranty** - All other B&M products (except racing products) are covered for one year from the date of retail purchase to be free of defects in material and workmanship to the original purchaser (not warranted against normal wear, misuse or abuse).
- **90 Day Limited Warranty** - B&M transmissions are covered for a period of 90 days from the date of retail purchase to the original retail purchaser.

What Is Not Covered

- Failure of a B&M product due to misapplication, improper installation or maintenance, failure to provide adequate cooling or maintain proper fluid level, misuse, abuse, unauthorized repairs, accidents, or modifications to the original design.
- Removal or replacement costs, transmission oil.
- Damage to related components.
- Costs incurred due to downtime of vehicle, towing costs or transportation costs.
- Normal wear and tear.
- Products used for racing - except shifters.
- Melted shifter cables.
- Transmissions and High Stall Converters damaged by overheating. These must be protected by a supplementary transmission oil cooler (in addition to the stock radiator-type cooler).
- Shipping costs.

PRODUCT RETURN PROCEDURE

In the event a problem develops with a B&M product, contact B&M Performance Products: **1-707-544-4761** or Fax **707-544-4784**. Ask for customer service. It may be determined the product will have to be returned to B&M. A return material authorization number (RMA number) will be assigned to you. The retail store or customer should return the product in question, freight prepaid. It must be accompanied with the original purchase receipt and a clear description of the problem. If the product is determined to be defective and within the warranty period, B&M will repair, replace or issue credit to the distributor at B&M's option. Any repaired or replaced product will be returned to the sender freight prepaid via UPS. This limited warranty may give you specific legal rights, which may vary from state to state.

Customer Service: 1.707.544.4761 • www.bmracing.com
Monday – Thursday 6:30AM – 5:00PM, Friday 6:30AM – 1:30PM PST