

Ceramic Coated Cookware Warranty

LIFETIME WARRANTY

Ceramic Cutlery & Kitchen Tools

KYOCERA advanced ceramic cutlery and kitchen tool products are manufactured to the highest level of quality standards. KYOCERA advanced ceramic cutlery and kitchen tool products are fully warranted to be free of defects in material and/or craftsmanship. Our warranty does not cover damage caused by improper use or accidental damage to the knife or kitchen tool product. Products claimed as defective must be returned for inspection. If the product is found defective, we will repair or replace it. We may offer to repair or replace product for a reasonable fee for damage caused by improper use or accidental damage. Small chips and/or broken tips on knives can often be corrected by sharpening. Please see our [sharpening policy](#). Any defective product that is no longer available or cannot be repaired will be replaced with a comparable product at our discretion. This warranty extends only to the product's original purchaser, U.S. and Canadian residents only. To process a warranty claim, please print this page and fill out the form below. Send your name, address, phone number, email address and the safely packaged product to:

KYOCERA Industrial Ceramics Corporation, 3565 Cadillac Avenue, Costa Mesa, CA. 92626, Attention: Warranty Claim

THE ABOVE WARRANTY IS EXCLUSIVE AND KYOCERA MAKES NO OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, REGARDING THE PRODUCT OR RELATING TO ITS QUALITY, PERFORMANCE, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. KYOCERA SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE. IN NO EVENT WILL KYOCERA'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

(Please use the form below for Warranty Claims – For U.S. and Canadian residents only)

Name

Address (no PO Boxes please)

City _____ State _____

Zip Code _____

Phone# _____ Email _____

Defect Description:

RETURNS / EXCHANGE NEW MERCHANDISE:

If there is a problem with your order (you received the wrong product, color, etc.,) please [click here](#) for the information to return the new product. This form is also located on the back of your packing list. The product must be unused, in its original packaging, and returned within 30 days of the ship date.