

# Warranty Information

Every Shure® product comes with a Limited Warranty that in normal use the product will be free of any defects in materials or workmanship for a period of one or two years from its original date of purchase. However, this is not intended as a complete statement of the actual Limited Warranty applicable to any product. The Limited Warranty includes other important terms, conditions, limitations, and exclusions. For the actual Limited Warranty applicable to any product, please refer to the warranty card issued by Shure and packaged with the product, or contact Shure Incorporated or its authorized retailer.\*

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Shure Limited Warranty does not apply to Shure software products – please see the associated software license agreement for any warranty applicable to such products. Shure Limited Warranty does not apply to customized Shure products – please see the relevant custom product webpage(s) for any warranty applicable to such custom products. Shure Limited Warranty covers only Shure-branded products - for third party products distributed by Shure, please contact the manufacturer of such product for warranty information.

Product registration is not necessary in the USA, Latin America, or Canada, so we have eliminated our online product registration tool. We have noticed that customers increasingly assumed product registration guaranteed product warranties. This assumption is incorrect.

To guarantee your warranty, all you need to do is keep your purchase receipt. It's as simple as that.

## **Product Service & Repair**

Telephone: (800) 516-2525

Fax: (847) 600-8686

[service@shure.com](mailto:service@shure.com)

## **Product Tech Support**

Telephone: (847) 600-8440

E-mail: [support@shure.com](mailto:support@shure.com)

## **Website Feedback**

[webmaster@shure.com](mailto:webmaster@shure.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.