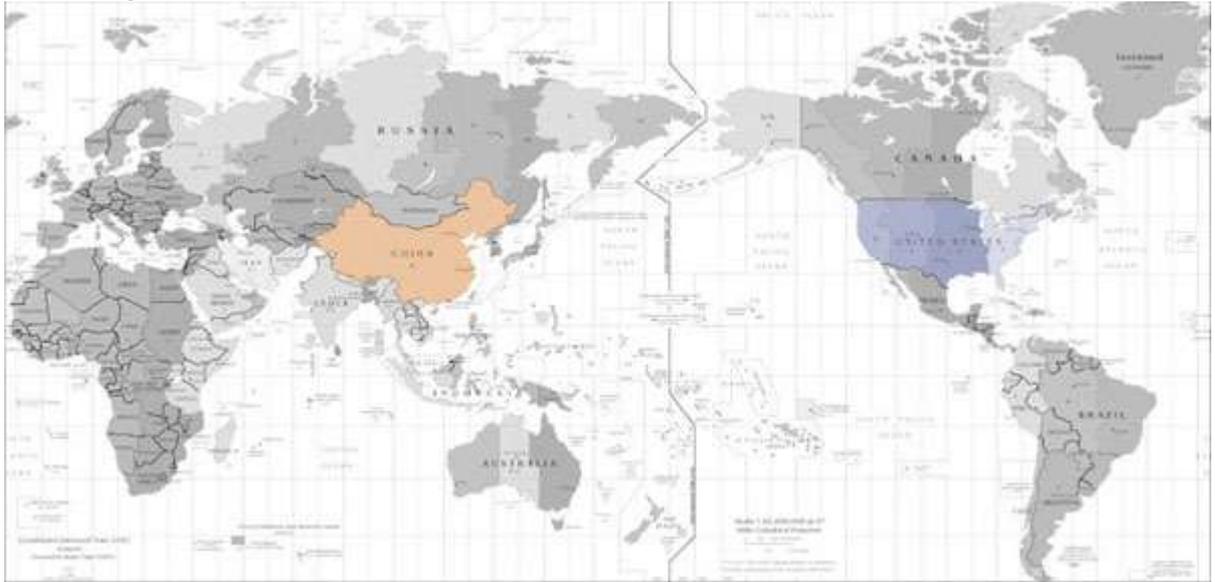


Warranty Information



If the product should become defective within the warranty period, contact HIFIMAN Customer Service at customerservice@hifiman.com for replacement.

This warranty extends only to the original retail purchaser with original proof of purchase and only when purchased from an authorized retailer or reseller.

Returns/refunds

If you are not satisfied with your purchase, please return the product within 30 days for a full refund. To receive your refund from HIFIMAN, contact us at customerservice@hifiman.com. Please be sure to wrap the product safely and securely prior to mailing. Please allow up to 5-7 business days from receipt of your package and processing of your refund.

Head-Direct Refund / Replacement Warranty Form

Name:	
Email:	
Order Date:	
Product:	
Amount:	
Billing Price:	
Telephone:	
Address:	
Country:	
Reason For Warranty:	

Thank you for contacting us.

In your package, please include:

1. Product **without accessories/box**
2. Copy of your receipt
3. Note that you need a replacement, also include your name, phone number, email address, address the replacement should be sent to and the issue of the product.
4. Please write the RA# outside the box or in your note if you have contacted our customer service representative.

If it's out of our one year warranty, please contact our customer service at 201-443-4626 or email customerservice@head.direct.com for repair cost and make the payment to our paypal account head.direct.1@gmail.com and include the payment confirmation in the package.

Please email our customer service your tracking information after you shipped it. we will arrange the replacement after we received your package.