

Canary One Year Limited Warranty.

BY USING YOUR CANARY HOME SECURITY HARDWARE PRODUCT YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THE CANARY ONE (1) YEAR LIMITED WARRANTY ("WARRANTY") AS SET OUT BELOW. DO NOT USE YOUR PRODUCT UNTIL YOU HAVE READ THE TERMS OF THE WARRANTY. IF YOU DO NOT AGREE TO THE TERMS OF THE WARRANTY, DO NOT USE THE PRODUCT AND RETURN IT WITHIN THE RETURN PERIOD AND IN ACCORDANCE WITH CANARY'S RETURN POLICY.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER LEGAL RIGHTS THAT VARY BY STATE, COUNTRY, OR PROVINCE. THE DISCLAIMERS, EXCLUSIONS, AND LIMITATIONS OF LIABILITY UNDER THIS LIMITED WARRANTY WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW. FOR A FULL DESCRIPTION OF YOUR LEGAL RIGHTS YOU SHOULD REFER TO THE LAWS APPLICABLE IN YOUR STATE, COUNTRY, OR PROVINCE.

Canary's warranty obligations for this hardware product are limited to the terms set forth below:

Canary Connect, Inc. ("Canary") warrants this Canary home security hardware product and accessories contained in the original packaging against defects in materials and workmanship when used normally in accordance with Canary's technical specifications and user manual for a period of ONE (1) YEAR from the date of original retail purchase by the end-user or purchaser ("Warranty Period").

If during this warranty period a defect arises and you submit a valid claim to Canary and follow the instructions for returning the product, we will, at our option, either (i) repair the product using either new or refurbished parts, (ii) replace the product with a new or refurbished product, or (iii) refund the purchase price of the product. A replacement product assumes the remaining warranty period of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product is exchanged, any replacement item becomes your property and the replaced item becomes Canary's property. When a refund is given, the product for which the refund is provided must be returned to Canary and becomes Canary's property.

To obtain warranty service for any product that is subject to the foregoing warranty, the consumer must notify Canary to obtain a Return Material Authorization ("RMA") and return the defective product together with proof of purchase to the address specified by Canary in connection with the RMA. This Limited Warranty applies only to hardware products manufactured by or for Canary that can be identified by the "Canary" trade name, or logo affixed to them. This warranty does not apply: (i) to consumable parts, such as batteries, unless failure has occurred due to a defect in materials or workmanship of the Canary product itself; (ii) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (iii) defects or damage caused by misuse, accident (including, without limitation, collision, fire and the spillage of food or liquid), neglect, abuse, alteration, unusual stress, modification, improper or unauthorized repair, installation, testing, or improper storage; (iv) to damage caused by operating the product outside the permitted or intended uses described by Canary; (v) to damage caused by use with non-Canary products. This Limited Warranty does not apply to any software,

even if packaged or sold with Canary hardware. Canary does not warrant that the operation of the product will be uninterrupted or error-free.

Canary will use reasonable commercial efforts to deliver the products as described. Canary is not responsible for damage arising from failure to follow instructions relating to the product's use.

Get in touch.

Send us a note below, or call us at 1-888-271-0121. We're available by phone 7 days a week, 9am - 12am ET (midnight).

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.