

# Scanpan Warranty

Keylan Inc (Scanpancookware.com) is a retailer of Scanpan products. Scanpan is distributed in the USA, By Scanpan USA Inc, and manufactured in Denmark by the same company. All Scanpan products are covered by Scanpans factory warranty. No extra warranty or coverage of any type is provided by Keylan Inc.

- *For warranty information for other countries, please contact that countries SCANPAN importer or visit [www.scanpan.dk](http://www.scanpan.dk) for details.*
- *SCANPAN products bought at auction or from private persons, including E-bay and similar web sites, are not covered by this warranty. Any warranty claim must include the authorised retailers name and address from which the SCANPAN product was purchased.*
- ***The Scanpan USA warranty is duplicated here for your convenience.***

*SCANPAN USA, GUARANTEES THE QUALITY OF THE PRODUCT TO BE FREE FROM MATERIAL AND MANUFACTURING DEFECTS FOR THE LIFETIME OF THE PAN BY THE ORIGINAL PURCHASER IN THE USA, WITH PROOF OF RECEIPT.*

*SCANPAN USA WILL, AT ITS SOLE DISCRETION, REPAIR OR REPLACE PRODUCT THAT IS RETURNED TO SCANPAN USA UNDER THIS WARRANTY. THIS IS NOT A CASHBACK WARRANTY.*

*DAMAGE CAUSED BY MISUSE OR ABUSE IS NOT COVERED BY THIS WARRANTY. THE WARRANTY OVERVIEW WHICH SHOWS JUSTIFIED AND UNJUSTIFIED DEFECTS, CAN BE OBTAINED FROM THE SCANPAN USA CONSUMER SERVICE TEAM.*

***FOR ALL WARRANTY-RELATED ISSUES IN THE UNITED STATES, PLEASE CONTACT SCANPAN USA CONSUMER SERVICE AT 877-772-5467, MONDAY THROUGH FRIDAY 8:00AM - 5:00PM.***

*YOU MUST FIRST CONTACT SCANPAN USA CONSUMER SERVICE TO RECEIVE A RETURN AUTHORIZATION PRIOR TO SENDING IN A WARRANTY CLAIM. ANY WARRANTY CLAIM THAT IS RECEIVED WITHOUT AN RA WILL BE RETURNED AT THE OWNER'S EXPENSE.*

**Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.**