

Warranty

What does this warranty cover? This Limited Warranty is provided by PowerBright and covers defects in workmanship and materials in your PowerBright inverter. This warranty period lasts for 1 year from the date of purchase at the point of sale to you, the original end user customer. You require proof of purchase to make warranty claims.

What will PowerBright do? PowerBright will, at its option, repair or replace the defective product free of charge, provided that you notify PowerBright of the product defect within the Warranty Period, and provided that PowerBright through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty.

PowerBright will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. PowerBright reserves the right to use parts or products of original or improved design in the repair or replacement. If PowerBright repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of PowerBright.

PowerBright covers both parts and labor necessary to repair the product, and return shipment to the customer via a PowerBright selected non-expedited surface freight within the contiguous United States and Canada. Alaska and Hawaii are excluded. Contact PowerBright Customer Service for details on freight policy for return shipments outside of the contiguous United States and Canada.

How do you get service?

If your product requires troubleshooting or warranty service, contact your dealer.

If you are unable to contact your dealer, or the dealer is unable to provide service, contact PowerBright directly at:

Phone: 1-866-295-6775

Website: www.PowerBright.com

Direct returns may be performed according to the PowerBright Return Material Authorization Policy described in your product manual. For some products, PowerBright maintains a network of regional Authorized Service Centers. Call PowerBright or check our website to see if your product can be repaired at one of these facilities.

What proof of purchase is required? In any warranty claim, dated proof of purchase must accompany the product and the product must not have been disassembled or modified without prior written authorization by PowerBright.

Proof of purchase may be in any one of the following forms:

- The dated purchase receipt from the original purchase of the product at point of sale to the end user, or
 - The dated dealer invoice or purchase receipt showing original equipment manufacturer (OEM) status, or
 - The dated invoice or purchase receipt showing the product exchanged under warranty

What does this warranty not cover? This Limited Warranty does not cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to and PowerBright will not be responsible for any defect in or damage to:

- a) The product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the PowerBright product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by PowerBright or its authorized service centers;
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
- e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.