

Line 6 Product Warranty

Your warranty is determined by the region that you purchase your unit. There are three distinct regions for Line 6 products:

- 1) United States (as Line 6 is the distributor)
- 2) Line 6 UK: United Kingdom, France, Germany, Belgium, Holland, Luxembourg, Austria, and Andorra
- 3) Rest Of World: a series of Independent Distribution Companies. All administration of warranty is done in these three areas.

Why is this important to you? Your warranty is only valid in the region where you purchased your unit. If you buy your unit in Germany, then you must have the unit serviced in Germany, or within that region. If you live in South America, you will be interacting with the distributor for the country that you live in. It is for this reason that Line 6 recommends that you **always** buy your unit locally.

You will need to present your original, dated proof of purchase to have any warranty work performed at any Line 6 Authorized [Service Center](#) for repair.

FAQ's

Q: Are Line 6 warranties transferable?

A: Line 6 warranties transfer from one end user to another within the original warranty period (as long as the user has the original dated proof of purchase), but not when purchased second hand from a retail outlet.

Q: Do I get a warranty if I bought a unit from Ebay?

A: If you purchase a unit on Ebay, you do so at your own risk. Line 6 honors warranties from authorized retailers only.

Q: Do I get a warranty if I bought a unit used?

A: The only way to redeem warranty on a used item is to have the original purchase receipt, dated within the product warranty period. So if you fail to get such a receipt, the manufacturers warranty will not be honored.

Q: What do I do if I need a repair?

A: Please refer to our [Product Repair](#) FAQ for detailed instructions.

The Warranty DOES NOT Cover:

- Damage from physical abuse such as dropping the unit, impact from hard objects or damage to external components as a result of negligence.
- Damage due to liquid contamination.
- Damage resulting from any use other than that it was intended for.

- Any unit that has been repaired or had an attempted repair made to it by unauthorized personnel.
- Damage due to incorrect connection, connection to faulty equipment or connection to faulty or incorrect power supplies.
- Damage in transit as a result of inadequate packaging or protection.

A quick summary of warranty periods is included below, as warranty is determined by the distributor (Line 6 US, Line 6 UK or the specific international distributor), your warranty may vary.

General Warranty Periods

36 month parts and labor warranty

StageSource speakers

24 month parts and labor warranty

X2-branded Wireless Products. If the X2 product has a 7-digit serial number, it is covered with a two year warranty. If the unit has a Line 6 serial number that starts with (21), it is covered for one year.

12 month parts and labor warranty

All amplifiers, including speakers

StageScape mixer

BackTrack/BackTrack + Mic

FBV Controller pedals

POD units (except Pocket Pod and Pocket Pod Express)

Line 6 Branded Wireless Products

Sonic Port

Speaker cabinets

Stompbox modeler pedals

ToneCore Pedals (Module AND Dock purchased together as one unit)

TonePort UX8

Variax instruments (one-year parts and labor for electronics and a limited lifetime warranty on wood)

90 Days parts and labor warranty

MIDI Mobilizer I/II

Mobile Keys 25/49

Mobile In

GuitarPort/RiffTracker

Pocket POD and Pocket POD Express

ToneCore Docks (purchased individually)

ToneCore Modules (purchased individually)

POD Studio GX, UX1, UX2 and KB37

Variax Workbench Interface

All Power Amp and Preamp Tubes
Any refurbished (B-Stock) Line 6 product

90 day warranty

Amp covers and custom carry bags
EX-1 Expression Pedal
POD Mount
DC-1g Power Supply (when purchased separately)
DC-3g Power Supply (when purchased separately)
PX-2 Power Supply (when purchased separately)

30 day return period

Add-on software licenses (except iLok)

[Line 6 | North America](#)

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Customer Service:

8am - 5pm M-F Pacific Time
Press option 2 for Customer Service

Our busiest hours are from 11am to 2pm.

Technical support inquiries require product registration to an existing Line 6 account.