



AURA Hot Tubs Quick Start Guide

Please read all safety requirements in your owner's manual first.

UNPACKING THE HOT TUB

- DO NOT USE A KNIFE to open the packaging; this could damage the spa and/or the cover.
- First remove the box containing the cover and with adequate manpower, slowly lean the hot tub over and set it on its base. Then remove the pallet.
- Do not remove the packaging from the hot tub until it's in the final position. This will provide additional protection while moving and positioning the hot tub.

LOCATION AND PLACEMENT

- Determine a suitable location that will provide easy access for use of the hot tub and removal of the cover.
- Make sure the equipment door is unobstructed for easy equipment access.
- The hot tub needs to be located within 10' of a permanent outdoor electrical outlet.
- When placing your hot tub, please remember it must be on a hard, flat, and level surface able to support the tub's filled weight. We recommend a 4" reinforced cement slab or a wood deck able to support 100 lbs. per square foot.

MOVING THE HOT TUB

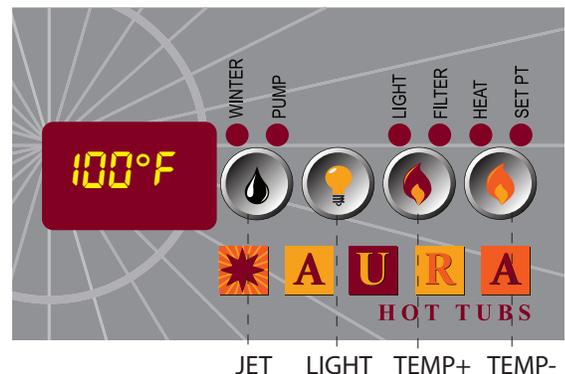
- Please note the hot tub is very heavy. You will need additional help to move it into place and set it up. Suitable aids for moving the unit can include dollies or other wheeled devices.
- To protect the cabinet, use a piece of plywood between the hot tub and any moving apparatus.
- Do not roll the hot tub; this may damage the lip or cabinet. Damage caused by improper handling is not covered under the warranty.
- Once the hot tub is in the desired location, make any small adjustments to the final resting position and remove the protective wrapping.

FILLING THE HOT TUB

- Fill the spa with fresh clean water from a garden hose to the bottom of the water line. Typically this level is 2" to 3" above the skimmer.

STARTING THE HOT TUB

- Plug the GFCI cord directly into the outside electrical outlet and push the RESET BUTTON. The spa will start to circulate the water automatically. (IMPORTANT: DO NOT USE AN EXTENSION CORD.)
- The daily filtration cycle of the spa will start. Please note every 12 hours from the time you plug it in, a filter cycle of 2 hours will begin.
- To change when the filtration cycle times run, simply unplug your hot tub and plug it back in at the time you want the cycle to run. We recommend a 7 p.m. start time.
- On the control panel, please find the TEMPERATURE BUTTON and set it to the desired temperature. The hot tub is preset from the factory for 100° F and is adjustable up to 104° F.
- Place the cover on the hot tub and allow it reach temperature. This normally takes about 24 hours but depends on fill water temperature.
- After allowing the hot tub time to heat, please remove the cover and set aside.
- Press the JET BUTTON to turn the pump on. Add 1 ounce of SPA SHOCK, then balance the pH checking levels using the appropriate test strips.
- Add your preferred sanitizer (chlorine or bromine), and check the levels periodically with a test strip.
- Place the cover back on. After the hot tub has circulated for 15 minutes, remove the cover and check that all levels are appropriate and adjust if necessary.
- PLEASE NOTE: the pH and sanitizer levels will change with hot tub use and need to be checked and adjusted regularly.



USING THE HOT TUB

- Before entering the hot tub, please use your fingers to make sure the water is not too hot.
- Use the JET BUTTON on the control panel to turn on the water flow.
- You can individually control the flow of water from each jet by turning the jet face in either direction.
- PLEASE NOTE: the pump will automatically shut off after 15 minutes and may continue to run on low speed if the system calls for heat or filtration.
- Use the LIGHT BUTTON on the control panel to turn the hot tub lights off and on. If your spa is equipped with an LED light system, use the LIGHT BUTTON to move through the different colors and functions. The light will automatically turn off after 60 minutes.



AURA Hot Tubs Troubleshooting Guide

Please read all safety precautions in your AURA owner's manual first. **PLEASE NOTE:** It's important to make sure the hot tub is unplugged to avoid a shock hazard whenever making repairs to the inside of a hot tub.

HOT TUB WILL NOT START AFTER PLUGGING IN:

Please make sure the plug is all the way into the outlet. Press the test button on the GFCI cord and then press the reset button. If it still won't start, unplug it from the outlet and remove the equipment door on the hot tub. Locate the fuse box in the upper left corner of the equipment system and remove the two screws holding up the cover. Remove the upper fuse and inspect it for damage. Replace it with the fuse supplied in the start-up packet. Close the fuse cover and equipment door. Plug in the hot tub and press the reset button on the GFCI. Be sure to check that the house breaker hasn't been tripped.

NO HOT WATER:

You will not feel hot water when you first start the hot tub as it needs time to heat. Allow the hot tub to run for 24 hours to get up to temperature. If after 24 hours the hot tub doesn't have warm water, unplug it from the electrical outlet. Remove the equipment door on the hot tub. Locate the fuse box in the upper left corner of equipment system and remove the two screws holding up the cover. Remove the lower fuse and inspect it for damage. Replace it with the fuse supplied in the start-up packet. Close the fuse cover and equipment door. Plug in the hot tub and press the reset button on the GFCI. Allow the hot tub to heat up to temperature for 24 hours. Please note the maximum temperature is 104°F.

PUMP STOPPED WORKING:

Pumps are designed to run for 15 minutes and then shut off automatically. If they will not restart after pressing the jet button, please unplug the hot tub. Remove the equipment door and make sure the pump cord is fully plugged into the equipment. Plug in the hot tub and see if the pump will start. If it doesn't start, please follow the directions above for HOT TUB WILL NOT START AFTER PLUGGING IN.

LIGHT WILL NOT WORK:

Unplug the hot tub. Open the equipment door and locate the light above the equipment system. Twist the light bulb holder counter-clockwise and gently pull it towards you. Remove the light bulb by pulling it straight out of the socket. Replace the bulb and re-insert it into light holder by gently pushing away from you and twisting clockwise.

INADEQUATE JET ACTION:

Open the jets by turning the jet face to allow for maximum water flow. Check for obstructions, such as leaves, at suction and filters. Clean filters.

WATER WILL NOT STAY CLEAN:

Make sure your sanitizer and pH levels are correct. Clean the filter. Drain and refill the hot tub.