



SUPERWINCH Limited Two Year Warranty

Winch Model: LP8500, LP10000, Tiger Shark

LIMITED TWO YEAR WARRANTY WINCH MODEL: LP8500, LP10000, Tiger Shark

Superwinch, LLC. ("Seller" or "Superwinch") warrants to the original retail buyer only ("Buyer") that mechanical components of the genuine SUPERWINCH® Winch Model listed above ("Product") shall be free from defects in materials and workmanship for (2) two years and electrical components for (1) one year from the provable date of purchase. Any Product Superwinch determines to be defective will be repaired or replaced at Superwinch's sole discretion without charge to Buyer upon Buyer's compliance with these procedures. Seller or its Authorized Agent may make reasonable charges for parts and labor for repairs not covered by this Limited Warranty. The warranties set forth herein are exclusive and in lieu of all other warranties, whether oral or written, express or implied.

Helpful troubleshooting information is available at www.superwinch.com. When contacting Seller, Buyer shall: mail, ship or otherwise deliver to Seller at the address noted below or to a Factory Authorized Service Center: (1) the Product; (2) a written description of the problem; (3) Buyer's name, address and telephone number; and (4) a copy of the original sales receipt. Mail, ship or otherwise deliver the Product, required information and copies to Seller, postage or shipping prepaid.

Repair and/or replacement of the Product is the sole and exclusive remedy for Buyer. This warranty does not apply to defects in any Product caused by: (1) normal wear and tear; (2) failure to comply with any installation, operation or maintenance instructions provided by Superwinch including but not limited to subjecting the Product to loads in excess of the load listed in the Owner's Manual or instructions for the particular Product and model number; (3) commercial or industrial use; (4) alteration or modification by parties other than Superwinch; (5) misuse, abuse, neglect, accident, Acts of God or terrorism; or (6) other causes beyond the control of Superwinch after delivery of the Product by Superwinch to its authorized distributor. If any model or sample was shown to Buyer, such model or sample was used for illustrative purposes only and shall not be construed as a warranty that the Product shall conform to the sample or model.

To the fullest extent permitted by applicable law, the following are hereby excluded & disclaimed:

- (1) All warranties with respect to the wire and synthetic rope, whether sold alone, with or used in or incorporated in any Product.
- (2) All warranties with respect to the Product's finish.
- (3) All warranties of fitness for a particular purpose.
- (4) All warranties of merchantability.
- (5) All claims for consequential or incidental damages, including damage caused by or during the removal or reinstallation of the Product.

Some states or jurisdictions do not allow limitations or exclusions in consumer transactions, and these limitations or exclusions may not apply to Buyer. The warranty gives Buyer specific legal rights and there may be others. If a warranty is deemed to apply to this Product, it shall be limited for a period of one (1) year from the provable date of purchase of the new Product. NO agent, dealer, distributor or employee of Seller is authorized to make modifications to this warranty, and no such statements, whether oral or written, shall be binding on the Seller.

Superwinch, Inc reserves the right to change Product design without notice. In situations in which Superwinch has changed a Product design, Superwinch, Inc shall have no obligation to upgrade or otherwise modify previously manufactured product.

Any inquiries regarding compliance with warranties provided herein may be addressed in writing to Superwinch, Inc. at the addresses noted below.

Superwinch, LLC.

359 Lake Road
Dayville, CT 06241
Tel. (860) 928-7787
Fax (860) 963-0811
info@superwinch.com
superwinch.com

Superwinch, Ltd.

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Tavistock, Devon PL19 ONS England
Tel.+44 (0) 1822 614101
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sales@superwinch.net

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.