

Warranty

For purchases made from 1byone

30-day money-back guarantee for any reason

For 30 days after the date of purchase, just return your undamaged 1byone product and receive a full refund for ANY reason.

3-month warranty for quality-related issues

For 3 months after the date of purchase, we take care of all quality-related issues with a REPLACEMENT OR FULL REFUND including the return shipping cost within the country of purchase.

Reminder: Be sure to use your product as directed.

For purchases not made from 1byone!

Please contact the retailer you purchased from

Our returns and exchange service is limited to all purchases made directly from 1Byone. If you purchased through a different retailer, please contact them directly. (Unauthorized reselling of 1Byone products is prohibited.)

In the event our exchange policy changes, we'll be sure to update this page.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.