



# LIMITED WARRANTY

## **What Does This Warranty Cover?**

This warranty covers any defects in material and manufacture, including cracking, peeling or demetalizing of your GILA product, subject to the exceptions set forth below

## **How Long Does the Coverage Last?**

The warranty for your GILA products lasts two (2) years from the date you purchased it. This warranty is valid only for the original purchaser and is not transferable. Coverage terminates if you sell or otherwise transfer your GILA product.

## **What Will CPFilms Do?**

CPFilms will replace any defective GILA product with a new identical GILA product at no charge. If an identical GILA product is not available, CPFilms will replace your GILA product with a new similar product of equivalent value. CPFilms reserves the right to discontinue the production of any GILA product at any time.

## **What Does This Warranty Not Cover?**

Any problem that is caused by abuse, misuse, or an act of God is not covered. In addition, any problem that is caused by failure to apply your GILA product to properly prepared glass in accordance with the enclosed instructions is not covered. Further, this warranty does not cover fading. Also, consequential and incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## **How Do You Get Service?**

If you believe your GILA product is defective, send a 6" by 6" sample of the product along with the UPC code from the original packaging, an explanation of the problem and a legible copy of your original receipt that includes the retailer name and address, date of purchase and sample, postage paid, to:

GILA Film Products Warranty Service  
575 Maryville Centre Drive  
St. Louis, MO 63141  
[pfwarranty@eastman.com](mailto:pfwarranty@eastman.com)

We will inspect the sample of your GILA product to determine warranty coverage. If your GILA product is covered by this warranty, CPFilms will mail your replacement to you postage paid. If your GILA product is not covered by this warranty, CPFilms will notify you of its decision in writing.

## **How Does State Law Apply?**

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.