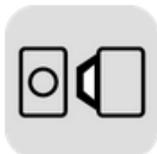


Returns / Exchanges

At BlackboxMyCar, all our products have a 30-day money-back guarantee! If you are unhappy with your unit, simply let us know and we will refund your money. Please note that your shipping fee will be deducted. (Offers with free shipping will require a \$20 shipping fee for Canadian orders and a \$35 fee will apply to US 1-day shipping)

- Unopened items can be refunded in full amount (Shipping fee will be deducted)
- Opened items can still be returned/exchanged provided everything in the box is intact and in a like new / working condition (Shipping fee will be deducted, and a 10% restocking fee may be charged depending on the quality of the unit unit)
- Memory cards and hardwiring kits cannot be returned if opened
- Clearance items are final sale
- Before moving forward with issuing a return, we recommend **contacting us** to see if there are alternative solutions to your problem first

Warranty Information



Dash Cams / Battery Packs

We pride ourselves in being able to provide hassle-free warranty services and returns. All of our dash cams are covered by a **1-year limited warrant** (Exception: 90 days for refurbished/clearance items). In the case of any malfunctions and defects, we would gladly provide you with a replacement unit.

NOTE: We do not provide warranty on G1W dash cams purchased through Amazon.com or anywhere besides www.blackboxMyCar.com.



Accessories

- 90 day warranty
- Applicable to manufacturer defects, not user-generated problems



Not Covered Under Warranty

- Damage caused by accident, abuse, improper installation, water damage, and theft
- Any costs related to removing or reinstalling the product
- Any product that has been altered, defaced, or had the serial number removed
- Any product that is not purchased directly from BlackboxMyCar



Out of Warranty Repairs

With dash cams that are out of warranty, because we deal directly with the manufacturers unlike 99% of online vendors, we can offer repair services at a specified fee. Feel free to **contact us** if you are looking for a quote for your dash cam repair.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

Contact Us Today

Toll Free: 1-888-978-6560

Direct/Text: 1-604-440-4830

Hours of Operation:

Mon-Fri: 10:00AM to 6:00PM (PST)

Sat: 10:00AM to 4:00PM (PST)

Sun: CLOSED