

WARRANTY INFORMATION

Arkon provides a 2-year limited warranty for most of its products. Select items may also be covered under a limited lifetime warranty.

In order to receive a replacement for an Arkon product or product part that has broken with normal use under the terms of Arkon's warranty, we request that you either 1) take a photo of the broken product/part, AND 2) provide proof of purchase, along with your full name and mailing address to warranty@arkon.com

You can also go directly to the [warranty replacement parts](#) section of our Website, where you can order a replacement part free of charge. All warranty parts are mailed via USPS.

Note: we cannot replace products or parts for purchases made outside of the United States. Please [contact us](#) directly so that we can work with the appropriate international partner to resolve your issue.

Please see our full legal disclaimer below:

2-YEAR LIMITED WARRANTY

ARKON RESOURCES, INC. ("ARKON") warrants that this product will be free from defects in material and workmanship under normal use and service for two years after date of purchase. ARKON reserves the right, before having any obligation under this limited warranty, to inspect the damaged ARKON product, and all costs of shipping the ARKON product to ARKON for inspection shall be borne solely by the purchaser. In order to recover under this limited warranty, Purchaser must present acceptable proof of original ownership (such as original receipt, warranty card registration, on-line registration, or other documentation ARKON deems acceptable) for the product. ARKON, at its option, shall repair or replace the defective unit covered by this warranty.

Please retain the dated sales receipt as evidence of the original purchaser's date of purchase. It is required for any warranty service. This limited warranty does not cover any damage due to accident, misuse, abuse or negligence. This limited warranty is non-transferable and does not apply to any purchaser who bought the product from a reseller or distributor not authorized by ARKON, including but not limited to purchases from internet auction sites. This warranty does not affect any other legal rights you may have by operation of law. Contact ARKON via email warranty@arkon.com for warranty service procedures.

DISCLAIMER OF WARRANTY

ARKON WARRANTS ITS PRODUCTS TO BE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIAL UNDER NORMAL USE FOR A PERIOD OF 2 YEARS FROM THE DATE OF ORIGINAL PURCHASE. TO THE EXTENT PERMITTED BY LAW, ARKON DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, ANY SUCH WARRANTIES ARE LIMITED TO THE

DURATION OF THIS WARRANTY. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

LIMITATION OF LIABILITY

REPAIR OR REPLACEMENT OF THIS PRODUCT, AS PROVIDED HEREIN, IS YOUR EXCLUSIVE REMEDY. ARKON SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST REVENUES, LOST PROFITS, LOSS OF USE OF SOFTWARE, LOSS OR RECOVERY OF DATA, RENTAL OF REPLACEMENT EQUIPMENT, DOWNTIME, DAMAGE TO PROPERTY, AND THIRD-PARTY CLAIMS, ARISING OUT OF ANY THEORY OF RECOVERY, INCLUDING WARRANTY, CONTRACT, STATUTORY OR TORT. NOTWITHSTANDING THE TERM OF ANY LIMITED WARRANTY OR ANY WARRANTY IMPLIED BY LAW, OR IN THE EVENT THAT ANY LIMITED WARRANTY FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL ARKON'S ENTIRE LIABILITY EXCEED THE PURCHASE PRICE OF THIS PRODUCT. SOME STATES/PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.