

WARRANTY

All Safe and Warm™ products carry a five-year, limited warranty. The Limited Warranty is valid only for, and not transferable from, the original purchaser or gift recipient. No Limited Warranty service is available without proof of purchase or valid gift receipt from an authorized dealer.

Perfect Fit Industries (“PFI”), at its option, will repair or replace this product or any component of the product found to be defective during the warranty period.

Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable.

Proof of purchase is required to obtain warranty performance. Keep the original sales receipt. Dealers, service centers, or retail stores selling Safe and Warm™ products do not have the right to alter, modify, or any way change the terms and conditions of this warranty. This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than an authorized service center. Further, the warranty does not cover acts of God, or nature, such as fire, flood, hurricanes and tornadoes. Perfect Fit shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Under no circumstances will PFI be liable for incidental consequential or punitive damage whether or not the product is found to be covered by this limited warranty.

HOW TO OBTAIN LIMITED WARRANTY SERVICE

If you need Limited Warranty service for your warming product, phone us toll free at 1-800-299-1378 between 8am and 5pm ET, or visit our website www.perfectfitindustries.com/support. Please have your warming product model number, your control model number and sales/gift receipt handy. All Safe and Warm™ products are warranted for five years. Do not return your warming product without a return goods authorization number as it will not be accepted and will be returned at your expense.

NOTE: YOUR WARMING PRODUCT IS ENGINEERED TO PROVIDE YOU WITH GENTLE, RELAXING ALL-NIGHT WARMTH. IT IS NOT INTENDED TO BE A SUBSTITUTE FOR THE INTENSE PAIN-RELIEVING HEAT OF A HEATING PAD. IT WILL NOT FEEL HOT TO THE TOUCH AS A HEATING PAD DOES.

Before returning this warming product to the retailer, if you need assistance with the set-up or operation, call us first. We can help! Call toll free at 1-800-299-1378 Monday through Friday 8-5 Eastern Time or write to us at custserv@perfectfitindustries.com