

Warranty Policy

TRIMAX™ WARRANTY POLICY

TRIMAX™, a division of Wyers Products Group, Inc., extends a one (1) year limited warranty to the original user of all product containing electrical components. This includes, but is not limited to, all alarm locks and flashlight keys. These products are warranted to be free from mechanical and electronic defects for a period of one (1) year from the purchase date.

TRIMAX™ extends a limited lifetime warranty to the original user of all other locks. These locks are warranted to be free from mechanical defects for the life of the product.

An original sales receipt as proof of purchase must be submitted with all warranty claims. **TRIMAX™** locks are warranted under normal use. This warranty does not cover products which have been abused, altered, misused, cut or worn, or damaged. Upon return of defective merchandise, **TRIMAX™** may repair or replace the product with a new or refurbished product at the sole discretion of **TRIMAX™**. It may take approximately 2-4 weeks to receive replacement locks.

What is NOT covered:

The following costs, expenses and damages are not covered by the provisions of this limited warranty: (i) labor costs including, but not limited to, such costs for the removal and reinstallation of products; (ii) shipping and freight expenses required to return the products to **TRIMAX™**; or (iii) any other incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

The maximum liability offered by **TRIMAX™** under these warranties is limited to the purchase price of the product.

For warranty and shipping instructions contact TRIMAX™ Customer Support at (303) 796-8500.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.