



Warranty, Satisfaction Guarantee and Returns

Lifetime Warranty



Mobile Edge warrants to the original purchaser that its Carrying Case products are free from manufacturing defects. If, after inspection, we find that the product was defective in materials or workmanship, we will repair or replace it at no cost (excluding shipping of the product to us). We will absorb the shipping charges of the product to you. This warranty does not cover accidental damage, misuse, improper care or alteration and excludes claims for incidental or consequential loss. See Warranty Claim instructions below.

One-Year Warranty Information for Accessories

Mobile Edge is pleased to provide the original purchaser of our accessory products a warranty for defects in material or workmanship under normal use and service for one year from the date of purchase. If you need to make a warranty claim, please provide an original receipt, warranty card registration, on-line registration, or other acceptable documentation. This limited warranty does not cover any damage due to accident, misuse, abuse or negligence. Please contact Mobile Edge Customer Service at info@mobileedge.com or 714-399-1400 for warranty service.

Satisfaction Guarantee



At Mobile Edge, we are committed to your satisfaction. If for any reason you are dissatisfied with the product you received, we will gladly exchange it, replace it or credit your account within 30 days of purchase, less shipping costs (see Return Policy below). We understand that our business will only grow by satisfying you, our customer, and therefore everything that we offer carries this warranty.

Return Policy

To return any unused item, ship it back to us via UPS or FedEx. Please fill out the return information on the packing slip and include it with your shipment. If you would like to exchange an item for a different size, color or new item, we will absorb the shipping charges of the new product to you. Shipping and handling charges are not refundable.

Please send returns and exchanges to:

Mobile Edge
Attention: Customer Service
1150 North Miller Street
Anaheim, CA 92806-2001

Warranty Claims

For warranty claims, please send your product to the address below with a note stating what the problem is along with your exact shipping address, phone number and e-mail. Once we receive the bag, we will repair or replace it at no charge (excluding shipping) if it is a manufacturer defect. If you have any questions, please feel free to contact us at 714-399-1400 or info@mobileedge.com.

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Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.