

Warranty Policy

Etymotic Research warrants all products against defects in material or workmanship for a period of either one or two years, depending on the product, from the date of original purchase from an authorized Etymotic distributor or reseller. Etymotic will replace the defective product at its option if returned within the warranty period to our service facility in Elk Grove Village, IL. This warranty is in lieu of all other warranties, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose. Due to the design and manufacture of most Etymotic Research consumer products, a *repair option** is not available.

Click here for [Warranty Return Process](#).

*Repair Options

[ER-4 Earphones](#)

[Electronic Earplugs](#)

[Personal Sound Amplifiers](#)

Shipping Charges

- You are responsible for shipping charges when sending your product to Etymotic.
- Free shipping back to you on in-warranty products.

Customer Damage

Etymotic's consumer electronics warranty policy applies only to in-warranty earphone and headset products purchased within the warranty period. Products that have been damaged or modified by the user are not covered, regardless of date of purchase.

[Click here for Out-of-Warranty Service/Special Purchase options.](#)

Product Warranties

Products with 2-year Warranty

Earphones

ER•4

hf5

mc5

Headsets (wired)

hf2

hf3

mc2

mc3

Products with 1-year Warranty

Earphones

MK5

HD5 Safety

ETY•Kids5

6i

Headsets (wired)

ETY•Kids3

ETYCOM

Headsets (Bluetooth)

etyBLU2

ety8

Electronic Earplugs

GunSportPRO-1

GunSportPRO-15

HD-15

MusicPRO MP9-15

EB Series

Personal Sound Amplifiers

QSA Bean

QSA Bean T-coil

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.