

## **Brief Explanation of the Warranty Policy**

Some items may be returned, less restocking fee, within 30 days of the purchase date.

After 30 days, and only within the warranty period, we allow exchanges for like or similar merchandise. Your warranty with Lutema.com covers **one replacement or exchange** should the item be defective.

If items are damaged or defective, you'll need to call in to report any faults with the product or with shipping so we may swiftly send you a replacement. We're sorry, but we do not cover shipping costs for you to return the item back to us. Please use a shipping method such as UPS or FedEx for fast and reliable shipping and a Speedy RMA process.

Need Help? Call (800)290-6285

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.