

Warranty

General Limitations

JURA Inc. warranties apply to the United States of America only. Products used outside the United States of America must be returned to the US at the owner's expense. Shipping expenses, duties and any other charges occurring with sending a repaired or replaced product back to the owner, outside of the US, are the liability of the owner.

Important:

Do not send any product back to JURA Inc. without a Return Authorization.

Call our Customer Service Line 1-800-767-3554, send us an email to contact@capresso.com or mail us your request so that we can send you specific instructions.

Listed are the warranties for

- [Capresso Coffee Makers, Pump/Professional Espresso Machines,](#)
- [Capresso Coffee Grinders, Kettles and Frothers.](#)

LIMITED ONE YEAR WARRANTY for [Capresso Coffee Makers, Pump/Professional Espresso Machines](#)

This limited warranty covers your new Capresso Drip Coffee Maker and Pump/Professional Espresso Machine for one year.

This warranty is in effect for the period and usage described above from the date of the first purchase and is limited to the United States of America. This warranty covers all defects in materials or workmanship (parts and labor) including free UPS ground transportation to and from our repair facilities within the continental United States. For Hawaii and Alaska and any other part of the world freight is not covered by this warranty.

If the machine cannot be repaired, CAPRESSO will replace your machine with the same model. If your machine cannot be replaced with the same model we will replace it with a model of the same or higher retail value.

TRANSPORT:

When sending the machine, use the original packing materials, the inner and outer cartons. If the original packaging is no longer available, use at least 2" of bubble wrap and insert machine in a carton which holds at least 20lbs. Important: Any damage in transit, including scratches, breaks and indentation in the housing of the machine is NOT covered by this warranty.

THIS WARRANTY DOES NOT COVER:

- Any machine NOT distributed by CAPRESSO within the United States.
- Any machine not purchased from an Authorized Capresso Dealer. (Call our customer service department to check for authorized dealers).
- Any machine purchased through EBAY.
- Damage caused by accident, abuse, negligence, misuse.
- Improper operation or failure to follow instructions contained in this manual.
- Any service or alteration performed by an unauthorized person, company or association.
- Damage caused by neglecting and omitting maintenance, cleaning and decalcifying cycles.
- Damage caused by use of any ingredients not allowed in this product.

Other limitations and exclusions:

Any implied warranties including fitness for use and merchantability are limited in duration to the period of the express warranty set forth above and no person is authorized to assume for JURA Inc. any other liability in connection with the sale of the machine. JURA Inc. expressly disclaims liability for incidental and consequential damages caused by the machine. The terms "incidental damages" refer to the loss of the original purchasers time, loss of the use of the machine or other costs relating to the care and custody of the machine. The terms "consequential damages" refer to the cost of repairing or replacing other property which is damaged when this machine does not work properly. Any loss of income is excluded. The remedies provided under this warranty are exclusive and in lieu of all others. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limited One Year Warranty for Capresso Coffee Grinders, Water Kettles and Frothers

This warranty is in effect for one year from the date of the first consumer purchase and is limited to the United States of America. This warranty covers all defects in materials or workmanship (parts and labor). Capresso will repair or replace your grinder or water kettle within one year from the date of the first consumer purchase.

THIS WARRANTY DOES NOT COVER:

- Any machine NOT distributed by CAPRESSO within the United States.
- Any machine not purchased from an Authorized Capresso Dealer. (Call our customer service department to check for authorized dealers).
- Any machine purchased through EBAY.
- Damage caused by accident, abuse, negligence, misuse.
- Improper operation or failure to follow instructions contained in this manual.
- Any service or alteration performed by an unauthorized person, company or association.
- Damage caused by neglecting and omitting maintenance, cleaning and decalcifying cycles.
- Damage caused by use of any ingredients not allowed in this product.

Other limitations and exclusions:

Any implied warranties including fitness for use and merchantability are limited in duration to the period of the express warranty set forth above and no person is authorized to assume for JURA Inc. any other liability in connection with the sale of the machine. JURA Inc. expressly disclaims liability for incidental and consequential damages caused by the machine. The terms "incidental damages" refer to the loss of the original purchasers time, loss of the use of the machine or other costs relating to the care and custody of the machine. The terms "consequential damages" refer to the cost of repairing or replacing other property which is damaged when this machine does not work properly. Any loss of income is excluded. The remedies provided under this warranty are exclusive and in lieu of all others. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

JURA Inc., 81 Ruckman Road, Closter, NJ 07624, 201-767-3999, Fax: 201-767-9684, Customer Service: 1-800-767-3554, Email: contact@capresso.com Website: www.capresso.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.