

## POWERALL BATTERY TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
<p>The five indicator lights of the device are turned on while charging, but the device is NOT at maximum battery capacity.</p>	<p>The device is at about 60% battery capacity due to long term storage without use.</p>	<p>Unplug the charging adapter from the device, wait a short while and re-plug the charging adapter back into the recharging port.</p>
<p>There is no response when pressing the power button on the device.</p>	<p>The Low Voltage Protection is currently activated and the electronic circuit has been temporarily shut off to prevent damage to device.</p>	<p>Plug the charging adapter in the recharging port to activate the electronic circuit and reset the device.</p>
<p>The battery drains very quickly on the first use after taking it right out of the package.</p>	<p>The battery may require a full recharge prior to use due to draining from long term storage.</p>	<p>Perform a full battery drain discharge and recharge prior to reusing the device.</p>