

LIFETIME LIMITED WARRANTY

What is covered?

Alen offers the industry's first LIFETIME LIMITED WARRANTY program for all our air purifiers. We warrant your Alen HEPA Air Purifier to be free from defects in materials or workmanship for as long as you own it. Register your Alen HEPA Air Purifier at www.alencorp.com/register.

What will Alen do?

Alen will, at its option, either furnish a replacement part or replace your air purifier provided the product is determined by Alen to be defective as a result of faulty material or workmanship while in normal use. Replacement parts or units will, at Alen's option, be either new or refurbished. Alen's sole obligation under this warranty is to replace defective parts or replace your air purifier free of charge. All parts or units that are replaced become the property of Alen.

How to get service?

This warranty will be valid only for units in possession of the original purchaser. Proof of purchase must be presented to Alen's warranty service representative. To help us validate your warranty, we encourage you to register your Alen HEPA Air Purifier at www.alencorp.com/register.

To obtain warranty service, complete our online form or call 1-800-630-2396. The defective product or part must be shipped or delivered to Alen's authorized service center. All postage, insurance and shipping charges are the responsibility of Alen and included in this warranty.

Your Lifetime Limited Warranty program remains In effect only if:

Your Alen HEPA Air Purifier is operated in accordance with the instructions provided in the Alen user manual. This includes replacing the filter at least once a year to prevent excessive stress on the motor.

Your Alen HEPA Air Purifier is connected to a proper power supply (see voltage label on unit).

Your Alen HEPA Air Purifier shows no evidence of tampering, mishandling, neglect, accidental damage, modification, and/or repair by anyone other than authorized Alen service personnel.

Ownership of the air purifier has never been transferred.

DISCLAIMERS/LIMITATIONS

ALEN'S LIFETIME LIMITED WARRANTY IS VALID ONLY FOR THE ORIGINAL PURCHASER AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE. ALEN'S SOLE LIABILITY WITH RESPECT TO DEFECTS IN MATERIALS AND WORKMANSHIP IN THE AIR PURIFIER SHALL BE, AT ALEN'S OPTION, TO FURNISH REPLACEMENT(S) OF THE DEFECTIVE PART(S) OR REPLACE THE AIR PURIFIER ON THE BASIS DESCRIBED ABOVE. ALEN WILL NOT INSTALL ANY REPLACEMENT PARTS IT PROVIDES OR PROVIDE LABOR WITH RESPECT TO THE SAME. EXCEPT AS STATED IN THE IMMEDIATELY PRECEDING SENTENCE, ALEN SHALL HAVE NO LIABILITY, WHETHER UNDER A CAUSE OF ACTION IN TORT, STRICT LIABILITY, CONTRACT, OR OTHERWISE, TO ANY PERSON FOR ANY CLAIM, INJURY, LOSS, DAMAGE OR EXPENSE (INCLUDING ANY DIRECT, INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, PUNITIVE OR EXEMPLARY DAMAGES) IN ANY WAY ARISING OUT OF OR RELATING TO THE AIR PURIFIER OR ITS USE BY ANY PERSON.

SOME STATES DO NOT ALLOW LIMITATIONS ON AN IMPLIED WARRANTY OR HOW LONG AN IMPLIED WARRANTY LASTS, SO ANY SUCH LIMITATION IN ALEN'S LIFETIME WARRANTY MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL OR OTHER DAMAGES SO ANY SUCH EXCLUSIONS OR LIMITATIONS IN ALEN'S LIFETIME WARRANTY MAY NOT APPLY TO YOU. ALEN'S LIFETIME LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

www.AlenCorp.com 1-800-630-2396



Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.