

## **Quality products and warranty**

GARDENA products are systematically equipped with raw materials and components whose characteristics improve the handling of these products and extend their useful life. We are committed to using high-grade refined steel for saws, shears, hoes, rakes and other equipment which is subjected to considerable stress. A whole range of technology is required before the quintessential turquoise GARDENA garden tools emerge from a blank piece of metal. On the way to becoming a useful tool, the metal is subjected firstly to procedures such as stamping, bending and cutting. State-of-the-art laser cutting technology is used when extreme precision is required. Various hardening processes make the tools particularly stable and durable. The subsequent burring of sharp edges makes them safe to use. A powder coating, introduced to garden tools for the first time by GARDENA, ultimately offers better protection against wear and tear and rust than conventional finishings.

Thus, quality products are born, such as the combisystem garden tools, hand tools and manually operated secateurs, loppers, hedge clippers and grass shears, on which GARDENA offers a 25 year warranty.

Warranty claims (for products purchased in Europe after 01.06.05) require the presentation of the original proof of purchase showing the purchase date and the product designation as well as details of the defective item. No guarantee is given in respect of operational wear and tear, in particular on blades, blade mounting brackets, turbines, lamps, v-belts and drive belts, running wheels, air filters, spark plugs or in respect of the consequences of incorrect use, in particular in the event of non-compliance with the instructions for use and how to look after equipment.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.