

Warranty

What's the warranty on the system?

A. Zero Technologies, LLC warrants to the consumer for the period of ninety (90) days from the date of purchase, the ZeroWater® Filter Bottle or the ZeroWater® Pitcher (except for the filter cartridge which is warranted for 30 days) against all defects in materials and workmanship, when used in compliance with the Owner's Manual. During this 90-day period, if you discover that any parts of the ZeroWater® Filter Bottle or ZeroWater® Pitcher are damaged or broken, due to any manufacturing defects, we will replace the parts free of charge by calling 1-800-503-2939 in the United States. The warrantor assumes no responsibility for incidental or consequential damages; for damages arising out of misuse of the product or the use of any unauthorized attachment. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To the extent permitted by local law, this warranty is in lieu of any other warranty, express or implied, including any implied warranty of merchantability or fitness and precludes any other obligation on the part of the manufacturer, distributor or dealer, including any liability for special, incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the US. Should service be required or you have any questions regarding how to use your ZeroWater® product, please call Customer Service toll free 24 hours a day, 7 days a week at 1-800-503-2939,

Is the TDS meter covered by a warranty? How long does it last?

A. Zero Technologies, LLC warrants to the consumer for the period of ninety (90) days from the date of purchase, the TDS Meter against all defects in materials and workmanship, when used in compliance with the Owner's Manual. During this 90-day period, if you discover that any parts of the TDS Meter are damaged or broken, due to any manufacturing defects, we will replace the parts free of charge by calling 1-800-503-2939 in the United States. The warrantor assumes no responsibility for incidental or consequential damages; for damages arising out of misuse of the product or the use of any unauthorized attachment. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. To the extent permitted by local law, this warranty is in lieu of any other warranty, express or implied, including any implied warranty of merchantability or fitness and precludes any other obligation on the part of the manufacturer, distributor or dealer, including any liability for special, incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in US. Should service be required or you have any questions regarding how to use your ZeroWater® product, please call Customer Service toll free 24 hours a day, 7 days a week at 1-800-503-2939.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.