

Warranty

All Suaoki brand products come with at least a manufacturer's 12-month warranty. If you encounter any problems with your product during this time period, simply email us at support@suaoki.com for assistance. Suaoki warrants you, the purchaser of any Suaoki products, that the product shall be free of defects from the original manufacture of the material and workmanship for one year from the purchase of the product (the "Warranty Period").

Suaoki products must be purchased brand-new from an authorized seller of Suaoki for the warranty to be considered valid. This warranty does not cover refurbished products or products sold second hand.

This warranty does not cover:

- Improper Use or Installation
- Cosmetic Damage
- Damage due to acts of nature. For example: lightning strikes, tornadoes, hurricane and such
- Accidents
- Misuse
- Abuse
- Negligence
- Commercial Use
- Modifications to any part of the Product

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.