

Limited Lifetime Warranty

Residential Products: GROHE provides the following warranties on its products to the original purchaser, installed in a residential application. This warranty is effective for all faucets sold after January 1, 1997.

Mechanical Warranty: A Limited Lifetime Warranty is provided on all mechanical parts to be free from manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home.

Electronic Faucets, Valves and Controls Warranty: Grohe warrants that its electronic faucets, valves and controls to be free from manufacturing defects in material and workmanship under normal use for five (5) years from the date of purchase.

Finish Warranty: A Lifetime Warranty is provided on all GROHE product finishes to the original purchaser against manufacturing defects in materials and workmanship.

At its option, GROHE will repair or replace any part or finish that proves to be defective in material and/or workmanship under normal installation, use and service.

To submit a warranty claim, please contact GROHE Customer Service at:
uscustomerservice@grohe.com

Telephone inquiries can be directed to: (800) 444-7643

Please be sure to provide all applicable information regarding your claim, including:

- Product/Model Number
- Proof-of-purchase (copy of your original sales receipt, purchase order, or invoice), the date the product was purchased, and installation date
- Complete description of the problem with supporting documentation as applicable (i.e. photographs)

Please allow 7 to 14 business days for warranty processing.

This warranty is extended to the original consumer owner, but does not cover installation, labor charges or other incidental or consequential costs and shall not apply to any products or parts of products which have been:

- a) Repaired by unqualified persons or not using original GROHE spare parts or altered in any manner unless previously authorized in writing by GROHE; or
- b) Damaged as a result of misuse, negligence, accident or faulty installation or maintenance; or
- c) Installed or used in a manner contrary to GROHE's printed instructions; or

d) Damaged by the effects of dirt, lime scale or aggressive cleaners.

This is the exclusive warranty by GROHE, which does not make any other warranty of any kind, including the implied warranty of merchantability.

This warranty excludes all filter, cooler & heater parts and accessories: outdoor, marine applications, industrial, commercial, and business usage whose purchasers are extended a one (1) year limited warranty from the date of purchase, with all other terms of this warranty. (See following for commercial products.)

Commercial Products: GROHE warrants its products installed in a commercial application* to be free from manufacturing defects for a period of one (1) year from the date of acquisition by original owner. Replaced products or parts are warranted only for the period remaining under the initial warranty.

*** Grohe warrants all wall carrier products installed in a commercial application to be free from manufacturing defects for a period of ten (10) years from the date of acquisition by original owner.**

THIS WARRANTY IS LIMITED SOLELY TO THE ABOVE AND THIS WARRANTY AND ANY WARRANTIES IMPLIED BY STATE LAW WILL APPLY ONLY FOR THE APPLICABLE WARRANTY PERIOD SPECIFIED HEREIN. ALSO, GROHE WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGE OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. UNLESS OTHERWISE CONTRARY TO STATE LAW GOVERNING THE PURCHASE, GROHE'S LIABILITY WILL NOT EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.

Website: <http://www.grohe.com/us/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.