

## Manufacturer's Warranty

<b>Product:</b>	<b>Warranty Period:</b>
LCD Televisions	One (1) year parts and labour
PDP Televisions	One (1) year parts and labour
Television Accessories	One (1) year parts and labour

Subject to the terms below, LG Electronics Australia Pty Ltd (LG) will, from the date of purchase and for the periods mentioned above, authorize a repair of your LG product, if, in LG's opinion, it needs repair because of a manufacturing or materials defect appearing within, and notified to LG in accordance with this warranty.

This LG manufacturer's warranty only applies to service within Australia to units purchased within Australia. This warranty is not transferable and applies to the original purchaser only. No LG employee, product retailer or Authorised Service Centre has authority to vary the terms of this warranty. Goods presented for repair maybe replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

### **Place of service (If Applicable):**

Repairs on units with a specified screen size of 84cm (33 inch) or less will be conducted at a LG Authorised Service Centre. Transport costs to and from the service centre are not covered by this warranty. Repairs on units with a specified screen size larger than 84cm (33 inch) will be conducted at your home if you live within LG's normal service area. You will not be charged for travel. If you live outside this area, LG or its Authorised Service Centre may charge a travel fee to attend your home. Alternatively, you may transfer the unit to and from an LG Authorised Service Centre at your risk and expense. Service calls will be made during normal business hours, Monday to Friday. LG's Authorised Service Centre may charge an additional fee for calls made outside these hours.

### **Services for which you will be asked to pay:**

This LG Manufacturer's warranty does not cover:

- Maintenance, repair or replacement of parts or consumables due to normal wear and tear.
- Repair of scratches to the outside of the unit and other externally exposed parts caused by normal use of the unit.
- The product is operated outside published maximum ratings.
- The serial number has been removed or made illegible.
- The unit has been used for anything other than a normal domestic application.
- Battery seals have been broken or tampered with.
- Accident, neglect, improper storage, misuse, exposure to moisture and dampness or act of god.
- Improper installation, unauthorized modifications, liquid entering the unit, electricity surges or other defects in electricity supply, inadequate antenna systems or external interference.

- Tampering with or the breaking of the screen.
- Improper use or intentional short circuiting of batteries.
- Use of non-LG approved accessories.

**Other rights:**

The benefits given by this LG manufacturer's warranty do not limit or restrict any other rights and remedies that you may have under law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**How to claim:**

To make a claim against this manufacturer's warranty, you must contact LG within the applicable warranty period, using the contact details below.

When contacting LG for assistance please provide your name and address, model number, serial number, date of purchase, and a complete description of the problem. This information will help LG provide fast assistance.

Call a LG Support Representative at [800-243-0000](tel:800-243-0000) (National call Rate)

- Monday to Friday: 8am to 8pm
- Saturday: 9am to 6pm
- Sunday: 11am to 5pm
- Bank Holidays: Close