

Limited Warranty

What your limited warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase. Please retain your sales receipt, as that will act as your proof of purchase in order to validate warranty status.

What we will do:

- Provide you with a new or, at our option, a refurbished exchange unit of same or similar model. The exchange model is under warranty for the remainder of the original product's one year warranty, or 90 days from the date the replacement product was shipped to you, whichever is longer.

How to get service:

- Call Customer Care at 1-877-722-4908. Please have your product with you and please have your model number and date code available when calling us. The model number and date code can be found on the underside of the base unit.

If you are within your limited warranty period and it is determined that service is required:

- We will ask that you properly pack your product to avoid shipping damage. We recommend that you use the original carton and packing materials.
 - We will ask you to include with your product the following:
 - o Your name, return shipping address and daytime phone number handwritten or typed on a sheet of paper
 - o A legible copy of your sales receipt (please do not send the original sales receipt)
 - Ship your product prepaid, to the address we provide. We suggest shipping your product via a traceable carrier, as we are not responsible for lost, mis-directed or damaged shipments. You may want to write the date shipped, carrier and tracking number here:
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- Upon receipt of your product we will validate your product is under warranty and if determined your product is warranty eligible, we will ship to you a new or, at our option, a refurbished exchange unit of same or similar model. This exchange unit will be shipped to you at no cost.

What your limited warranty does not cover:

- Customer Instruction. (Your Owner's Manual provides information regarding operating and install instructions. Additional information may be obtained by contacting the retailer)
- Installation and set-up service adjustments.
- Batteries.
- Damage from misuse, neglect, unauthorized repair.
- Products which have been modified or incorporated into other products
- Products that have been serviced by an unauthorized servicer.
- Products purchased or serviced outside the USA or Canada.
- Acts of nature, such as but not limited to, lightning damage.

Limitation of Warranty:

- **THIS LIMITED WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED**

(INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SUPREME POWER USA LLC, ITS AGENTS, EMPLOYEES, RETAIL DEALERS OR INDEPENDENT CONTRACTORS SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.

- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SUPREME POWER USA LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:

Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA or Canada:

This warranty does not apply. Contact your dealer for warranty information.

Product Registration:

- Please complete and mail the Product Registration Card packed with your product or visit www.rca4phones.com to register your new product. Product registration is not required for warranty coverage but does allow us to contact you should it be necessary.

Visit the RCA website at www.rca4phones.com

Please do not send any products to the Indianapolis address listed in this manual or on the carton. This will only add delays in service for your product.