

A Message to Our Valued Customers:

Yamaha Authorized Warranties For The United States Market.

Yamaha Corporation of America ("Yamaha") is the exclusive authorized U.S. importer and distributor of Yamaha® musical instruments. Only Yamaha® products designed and manufactured for the United States meet applicable product safety standards. Only Yamaha Authorized Dealers can provide new Yamaha products with warranty coverage valid in the United States. Only Yamaha Authorized Dealers are trained to provide you with service and support before, during and after your purchase. Many retailers attempt to trade on the valuable reputation of the Yamaha name – before you buy from them, Yamaha would like you to know the potential risks of doing so.

Warranty Policies

Yamaha provides warranty coverage for new Yamaha® products originally sold by Yamaha Authorized Dealers located in the United States. Yamaha products purchased from retailers other than Yamaha Authorized Dealers (whether via the Internet, or otherwise) will NOT be covered by Yamaha's warranties, and U.S. service centers will not repair such products under warranty. Check our [Service Locator](#) for a list of U.S. Authorized Servicicers.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.



Phone Numbers

Yamaha Corporation of America is pleased to provide phone support free of charge to the original owner whose product is in Warranty.

If you are not the original owner or your product is no longer in warranty, you still have access to resources that will be able to assist you:

- Please visit our [FAQ](#) system which is available 24 hours a day, 7 days a week.

- If you would prefer, contact one of our helpful customer support agents via [email](#).
- Alternatively, operational tutorial support is available via telephone at a charge of \$9.95 for 15 minutes.

Yamaha Customer Support – 714-522-9000