

Serta Mattress Warranty & Registration

The Serta Warranty & Quality Assurance Program

Our goal is to provide you with the highest product quality and durability so you can enjoy your Serta mattress for years to come. This promise is backed by our Serta Quality Assurance Program, one of the most stringent and rigorously enforced product quality programs in the home furnishings industry. Because we strongly believe in the quality, design and craftsmanship of our products, Serta products are warranted against the manufacturing defects in workmanship and material as outlined in the warranty brochure that came with your mattress or mattress set.

If you observe a defect, contact the Serta retailer from where you purchased the set for warranty service. Our valued retail partners are authorized to provide warranty service, and can do so promptly and efficiently. If you have moved or if your retailer is no longer in business, please contact Serta Customer Service for warranty service at 1-888-55-SERTA (1-888-557-3782) between the hours of 9am to 5pm EST Monday - Friday.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.