

Warranty & Return Policy

For questions about the Jiffy Steamer warranty or return policy, [email us](#) or call 800.525.4339.

3-Year Limited Product Warranty

As the global leader of steaming equipment since 1940, we feel that our warranty should properly stand behind every product we craft. The Jiffy Steamer is precision-built, tested and inspected before leaving our factory in Union City, Tennessee.

It is guaranteed against defects in material or workmanship for three (3) years from date of purchase. Cords are excluded. If any part proves to be defective, this product will be repaired free of charge. A nominal handling fee does apply. This warranty shall not apply to any unit which has been subject to misuse, neglect, negligence, accidents or has not had routine cleaning maintenance. Such damage will be reconditioned at our normal repair services rate.

Jiffy Steamer Company, LLC shall not be in any manner responsible for any incidental, special or consequential damages. All implied warranties including but not limited to implied warranties of fitness and merchantability, are limited in duration to three (3) years from date of original purchase. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow the exclusion limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you. If your Jiffy Steamer requires service, ship it, with proof of purchase (include \$19.90 for shipments in the USA) to the following address:

When shipping via [UPS](#) or [FEDEX](#) use:

Jiffy Steamer Company, LLC
4462 Ken-Tenn Highway
Union City, Tennessee 38261

When shipping via [US Postal Service](#) use

Jiffy Steamer Company, LLC
P.O. Box 869
Union City, Tennessee 38281

Website: <https://jiffysteamer.com/>

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.