

Warranty

Note: The following warranty terms are for purchases made from Amazon sellers Patozon only. If you purchased through other channels, please contact them directly.

Your satisfaction is our number one priority. We listen to our customers very carefully and analyze problems from the customers' perspective. All of our products are provided with a comprehensive warranty!

Although we work hard to ensure high quality standards through multiple quality checks, we regrettably still come across defective products occasionally. If you need any assistance, please do not hesitate to contact us, we'll get back to you within 48 hours.

WARRANTY:

- [Unconditional 45-Day Refund or Replacement](#)

Not satisfied with your new Mpow product? Return or replace it for ANY reason within 45 days of purchase.

- [18-Month Worry-Free Warranty](#)

Please kindly be advised that all of our Mpow products have a full 18-month warranty. If your product does not meet your needs within this period, feel free to contact us by submitting a feedback form below in order to let us know what we can do to help you. Just enjoy the reassurance of our worry-free warranty.

- [Free Lifetime Technical Support](#)

Has any problem on how to get your Mpow product to work properly? Contact our friendly, knowledgeable support team. We're always here to help!

- [Warranty Limitations:](#)

- Improper maintenance

- Improper use or installation

- Unauthorized modification or repairs

- Product damage after 18 months