

# Warranty

## Limited Warranty to the Original Customer

This product as supplied and distributed by Etón Corporation (Etón) is warranted by Etón against manufacturing defects in material and workmanship for the following limited warranty period:

### **ONE (1) YEAR PARTS AND LABOR**

This limited warranty begins on the original date of purchase, and is valid only on products purchased through an authorized Etón retailer and does not include transportation, installation, removal or reinstallation. Warranty repairs must be performed by Etón or an authorized service center. **To receive warranty service, the original dated bill of sale must be presented upon request as proof of purchase to Etón or the authorized service center.** Transportation to Etón or the authorized service center is the responsibility of the purchaser.

Etón will repair or replace this product, at our option and at no charge with new or reconditioned parts, if found to be defective during the limited warranty period specified above. The product must be returned no later than 15 days beyond the expiration of the warranty period with transportation charges prepaid to Etón or the designated service center for warranty coverage. **Prior to returning any product for warranty service, the purchaser must contact Etón for problem determination and service procedure.** All replaced parts and products become the property of Etón. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

This limited warranty covers manufacturing defects in material and workmanship encountered in normal, noncommercial use of this product and shall not apply to the following, including, but not limited to: damage which occurs due to applications and uses for which the product was not intended; failures or problems which are caused by products or equipment not supplied by Etón; accidents, misuse, abuse, neglect, misapplication, fire, water, lightning, or other acts of nature; incorrect line voltage, fluctuations or surges; damage caused by improper or faulty installation (including batteries, which may create an acid leak with irreversible circuit damage); damage caused by acid leakage; product alteration or modification; or use of unauthorized parts, supplies, accessories, or equipment which damage this product or result in service problems.

## Contact Us

### **Etón Corporation Headquarters:**

1015 Corporation Way  
Palo Alto, CA 94303

### **Canada office:**

5580 Explorer Drive, Suite 503  
Mississauga, ON L4W 4Y1

## Telephone

1.650.903.3866 (USA)  
1.416.214.6885 (Canada)

## Facsimile

1.650.903.3867 (USA)  
1.416.214.6886 (Canada)

## Toll Free

1.800.872.2228 (USA)  
1.800.637.1648 (Canada)

## Email

General Inquiries: [Info@etoncorp.com](mailto:Info@etoncorp.com)  
Customer Service: [cservice@etoncorp.com](mailto:cservice@etoncorp.com)  
Sales: [Sales@etoncorp.com](mailto:Sales@etoncorp.com)  
Public Relations: [pr@etoncorp.com](mailto:pr@etoncorp.com)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.