

Thank you for purchasing a CHAUVET® product from an authorized CHAUVET® dealer. We take great pride in the quality, value, and performance of our products. Please follow the proper operation and maintenance procedures outlined in the accompanying technical documentation. Should you need further technical assistance, e-mail tech@chauvetlighting.com.

LIMITED WARRANTY USA (48 contiguous States of the USA and DC)

- A.** Our warranty is limited to manufacturing defects in material and workmanship in products bought within the 48 contiguous States of the USA and DC. The warranty is valid from the date of purchase by the original purchaser and for a period of:
- 24 months for DMX-controllable lighting fixtures and DMX-512 controllers;
 - 12 months for non-DMX effect fixtures and non-programmable controllers;
 - 6 months for laser diodes.
 - 12 months for all fog and haze machines

PLEASE NOTE that it is essential that defective products reach the address set out below by the last day of the relevant warranty period at the latest. Late claims will not be considered.

- B.** Exclusions:
- a) parts prone to normal wear and tear including lamps, fuses, brushes, contact rings, lamp sockets and belts; and
 - b) damage or failure caused by abuse, misuse, faulty installation and operation, improper or inadequate maintenance, and any repair or guarantee on repairs not carried out by CHAUVET® are excluded from this warranty.

For products purchased outside the 48 contiguous States of the USA and DC: Please consult your local CHAUVET® distributor as warranty policies vary from country to country.

- C.** It is the original purchaser's responsibility to provide a dated proof of purchase. The warranty is not transferable.
- D.** During the relevant warranty period CHAUVET® will at its sole discretion repair or exchange a defective product under warranty free of charge provided that:
- a) the product serial number has not been altered or removed; and
 - b) the product has not been altered, serviced, or manipulated by anyone other than CHAUVET® except with prior written authorization of CHAUVET®.

This warranty does not confer any rights other than those expressly set out in this warranty and in particular no credit notes will be issued. This warranty does not cover any claims for consequential loss or damage.

- E.** All shipping charges must be pre-paid by the sender. CHAUVET® will, at its own expense, ship back the repaired product to the sender anywhere within the 48 contiguous States of the USA and DC. We will ship best way at our discretion.
- F.** To secure your warranty coverage, fill out the registration card and send or fax it back to CHAUVET® 800-544-4898 with a copy of dated proof of purchase. Products under warranty receive priority for repairs.

Please attach proof of purchase

Date of Purchase	Purchase Price	Model	Serial #
Place of purchase		City/County	Country
<p>Chauvet Limited would like to keep you informed about Chauvet's products and services that may be of interest to you.</p> <p>I would like to be kept informed by email of Chauvet's products and services. <input type="checkbox"/></p> <p>If you have any questions about Chauvet's use of your information, you wish to let us know about changes to your personal details held by us, or if at any time you wish to stop receiving marketing information from us please contact the data protection officer at the address given below.</p>			
First Name	Initials	Last Name	D.O.B. <input type="checkbox"/> F <input type="checkbox"/> M Sex
Address			Telephone #
City/County	Primary use of product <input type="checkbox"/> Mobile DJ <input type="checkbox"/> Touring <input type="checkbox"/> Event <input type="checkbox"/> Club <input type="checkbox"/> Stage/Theater <input type="checkbox"/> Architectural <input type="checkbox"/> Band <input type="checkbox"/> Worship <input type="checkbox"/> Other _____		
E-mail	Postal Code		
Warranty can also be filled out online at www.chauvetlighting.com			

To return via fax: 800-544-4898 To return via mail: 5200 NW 108th Ave., Sunrise, FL 33351

SERVICE & REPAIRS

To secure the best service, please follow these simple steps:

- **Register** your product (fill out and return warranty card) as soon as possible.
- E-mail tech@chauvetlighting.com or call 800-544-4898 to request a **return authorization number** (RMA#). Do not send a product without first securing an RMA#. Do not write the RMA# directly on the box. You must write it on a removable sticker, i.e., a shipping label.
- Units must be in the **original packaging** with all original accessories. Do not write anything on or alter in any way the original box. Any damage from inadequate packing or carrier mishandling is the sole responsibility of the sender. Double-box all returns. Place the original box in a larger box and surround it with suitable packing materials, such as styrofoam peanuts or foam.
- All shipping charges must be prepaid by the sender. CHAUVET® will, at its own expense, return the repaired product to the sender provided that the return address is within the 48 contiguous States of the USA and DC and that the product is still under warranty (proof of purchase required. Please see warranty details on back page). We will ship best way at our discretion.

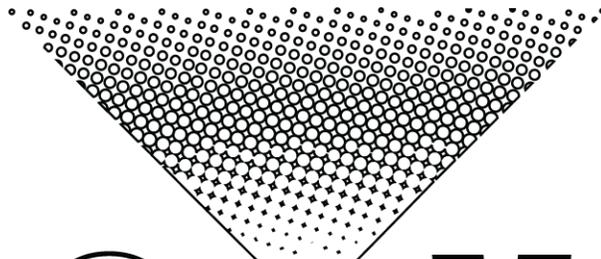
PRODUCTS NOT UNDER WARRANTY: Please notify your CHAUVET® service advisor that your product is no longer under warranty when you request your authorization number. Once the unit has been received, you will be contacted and advised of the cost of carrying out any repair unless that the cost does not exceed \$35.00 USD, in which case the repair will be performed without seeking your prior approval. Repaired unit(s) will be shipped back to you upon receipt of payment for all work performed and return freight charges.

- **Warranty on repairs:** All repairs have a 60-day warranty on replaced parts and repair labor valid from the date the repaired unit is delivered to the shipping agent for return to the customer.

CHAUVET® is not responsible for any loss or damage to additional items or accessories that are sent with returned products. We cannot be held responsible for delays in shipping.

PLEASE NOTE that it is essential that defective products reach the address set out [over leaf] by the last day of the relevant warranty period at the latest. Late claims will not be considered.

This warranty does not confer any rights other than those expressly set out in this warranty and in particular no credit notes will be issued. This warranty does not cover any claims for consequential loss or damage.



CHAUVET®

Value • Innovation • Performance