

Product Item	Warranty
Motherboard	3 Years
Video Card	3 Years
BRIX	3 Years
Server board	3 Years
Server System	2 Years
Keyboard / Mouse	2 Years
Notebook	2 Years
Slate PC / Netbook	1 Year
Chassis	1 Year
Wireless / Networking products	1 Year

The above warranty policy applies only to North America region customers located in North America. Other regions' policy may differ. Please contact your country's distributor if located outside of North America. All items need to be authorized with RMA number prior to shipping to GIGABYTE. Customers are responsible for one-way shipping to GIGABYTE.

GIGABYTE is not responsible for any shipping damages during transit, customer induced physical damages and/or non-GIGABYTE branded products.

All RMA / Returns are only accepted at GIGABYTE, 17358 Railroad St., City of Industry, CA 91748.

**Business Support**

**User Support**

Connect with  
GIGABYTE as a valued  
partner

- Enjoy the privilege warranty service
- Check warranty Status by SN
- Request and check RMA Status
- For login and password, fill out [Application Form](#)

Register with GIGABYTE  
for the following benefits

- Check warranty Status by SN
- Request warranty service online  
(approve within 2 days)
- Check RMA status
- [Register](#) to be a GIGABYTE registered  
owner

Questions?

Contact us via any of the following methods during  
our business hours

Monday - Friday 8:30 AM - 5:30 PM Pacific  
Time

Email : [services@gigabyteusa.com](mailto:services@gigabyteusa.com)

Phone : 1-(626)-854-9338 op. 4

Fax : 1-(626)-854-9326

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.