

Warranty Terms

- **Lightweight Tripods (ST-300, ST-400, ST-500, ST-600, ST-650, STC-100) : 3 years**
- **Proline Aluminum and Carbon Fiber Tripods (AX, GX, TX, ZX, LX, CX Series tripods): 5 years**
- **Camera Cases, Backpacks, Sling Bags, Holsters: Limited Lifetime (limited exchange)**
- **Lens Filters (UV, CPL, ND, MC-UV): 5 Years**

If your purchase has a manufacturer's defect covered by our warranty, we will either repair or replace the product at our option. Free of charge when it is returned to us. If the product is no longer available, Dolica reserves the right to replace it with a similar product of equal value.

Exclusions

- a) Parts prone to normal wear and tear.**
- b) Damage or failure caused by accident, abuse, misuse, faulty installation and operation, improper or inadequate maintenance, and any repair or guarantee on repairs not carried out by Dolica authorized service center.**
- c) Claims to any incidental or consequential loss to personal property.**
- d) Damage resulting from inadequate packaging or carrier mishandling of returned products.**
- e) All products purchased outside the United States of America. We recommend shipping returned merchandise via UPS or insured parcel post for tracking purposes and that a customer request adequate insurance to cover the purchase price of the shipment. Dolica will not assume responsibility for reimbursement or compensation in the event that return packages are lost, stolen, or mishandled.**

We reserve the right to refuse return of any merchandise that does not meet the above return requirements in Dolica's sole discretion.

Phone: (626) 968-3366(626) 968-3366

Fax: (626) 968-8457

Warranty Support

Email: rma@dolica.com

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.