

Warranty

Please register your Danze products with the link below:

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DANZE LIMITED LIFETIME WARRANTY

All parts of the Danze faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship, for as long as the consumer purchaser owns it.

Danze will replace “free of charge”, during the warranty period, any part that proves defective in material and/or workmanship under normal residential application. Avoid abrasive cleaners, steel wool and harsh chemicals. These will dull the finish and void your warranty.

THIS WARRANTY IS LIMITED TO REPLACEMENT PARTS ONLY AND DOES NOT COVER OR INCLUDE LABOR CHARGES OR DAMAGE INCURRED IN INSTALLATION, REPAIR OR REPLACEMENT OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, NOR DOES IT COVER OR INCLUDE DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSS. IN NO EVENT SHALL LIABILITY EXCEED THE PURCHASE PRICE OF THE FAUCET. WARRANTY PARTS ORDERS MAY BE SUBJECT TO SHIPPING & HANDLING CHARGES.

This warranty excludes all industrial, commercial, and business usage, whose purchasers are hereby extended a five year limited warranty from the date of purchase, with all other terms of this warranty applying except the duration of the warranty. This warranty also excludes installation outside of the United States of America, Canada or Mexico (North America), whose purchasers are hereby extended a one year limited warranty from the date of purchase, with all other terms of this warranty applying except the duration of the warranty.

Any damage to this faucet as a result of improper installation, misuse, accident, neglect or any use that violates the instructions furnished by us, **WILL VOID WARRANTY IMMEDIATELY**. This warranty is only valid to the original consumer purchaser and excludes industrial, commercial or business use of the product.

ANY CLAIMS MUST BE MADE IN WRITING, ACCOMPANIED BY THE DEFECTIVE PART ALONG WITH THE ORIGINAL PROOF OF PURCHASE, AND DELIVERED TO DANZE FAUCET COMPANY, ATTN: CLAIM DEPARTMENT, 2500 INTERNATIONALE PARKWAY, WOODRIDGE, IL 60517, USA

Call DANZE CUSTOMER SERVICE LINE for assistance regarding your DANZE faucet or warranty.

1-888-328-2383 6 DAYS A WEEK MON.-FRI.: 8:00AM-8:00PM EST

SAT.: 9:00AM-6:00PM EST