

Warranty Information for DVD-C500/XAA - Parts: 12 months, Labor: 12 months

AUDIO AND VIDEO

BLU-RAY

LIMITED WARRANTY TO ORIGINAL PURCHASER

This SAMSUNG brand product, as supplied and distributed by SAMSUNG ELECTRONICS AMERICA, INC. (SAMSUNG) and delivered new, in the original carton to the original consumer purchaser, is warranted by SAMSUNG against manufacturing defects in materials and workmanship for a limited warranty period.

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States, and does not include transportation, installation, removal or reinstallation. Warranty repairs must be performed by SAMSUNG's authorized service center. To receive warranty service, the original dated bill of sale must be presented upon request as proof of purchase to SAMSUNG or SAMSUNG's authorized service center. Transportation to and from the service center is the responsibility of the purchaser.

SAMSUNG will repair or replace this product, at our option and at no charge with new or reconditioned parts, if found to be defective during the limited warranty period specified above. The product must be returned during the warranty period with transportation charges prepaid to SAMSUNG's designated service center. Prior to returning any product for warranty service, the purchaser must contact SAMSUNG for problem determination and service procedures. SAMSUNG does not warrant uninterrupted or error-free operation of the product. All replaced parts and products become the property of SAMSUNG and must be returned to SAMSUNG. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product and shall not apply to the following, including, but not limited to: damage which occurs in shipment; applications and uses for which this product was not intended; failures or problems which are caused by products or equipment not supplied by SAMSUNG; accidents, misuse, abuse, neglect, misapplication, fire, water, lightning or other acts of nature; incorrect electrical line voltage, fluctuations or surges; damage caused by improper or faulty installation; improper connection with any peripheral; product alteration or modification; improper or unauthorized repair; cosmetic damage or exterior finish; product with altered serial numbers; failure to follow operating instructions, customer adjustments, maintenance and environmental instructions that are covered and prescribed in the instruction book; use of non-SAMSUNG or unauthorized parts, supplies, accessories or equipment which damage this product or result in service problems; failures or problems due to incompatibility with other equipment.

No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligations of SAMSUNG arising under the warranty or under any statute, or law of the United States or of any state thereof, is hereby limited to ninety (90) days from the date you discovered or should have discovered the defect. This limitation does not apply to implied warranties arising under state law, if any.

SAMSUNG does not warrant (i) disc compatibility with new and existing format discs or (ii) error free playback in full compliance with specifications of the compatible disc formats, and SAMSUNG shall not be liable for any data loss recorded in your discs. SAMSUNG's responsibility shall be limited to appropriate warranty services during the warranty period through SAMSUNG customer care center. If you encounter compatibility or data loss problems, please contact SAMSUNG customer care center.

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Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

CONTACTING SAMSUNG

To obtain warranty service for your product, please choose one of the following:

Call Samsung at: **1-800-SAMSUNG (726-7864)**

Or

Fill out our convenient, [online service request form](#)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

