

# Warranties

Celestron offers 2-Year or Limited Lifetime Warranties on almost all our products. Read on to check on the terms and conditions of your product's warranty.

## 2-YEAR WARRANTY

A. Celestron warrants your product to be free from defects in materials and workmanship for two years. Celestron will repair or replace such product or part thereof which, upon inspection by Celestron, is found to be defective in materials or workmanship. As a condition to the obligation of Celestron to repair or replace such product, the product must be returned to Celestron together with proof-of-purchase satisfactory to Celestron.

B. The Proper Return Authorization Number must be obtained from Celestron in advance of return. Call Celestron at 310-328-9560 to receive the number, and display it on the outside of your shipping container.

All returns must be accompanied by a written statement setting forth the name, address, and daytime telephone number of the owner, together with a brief description of any claimed defects. Parts or product for which replacement is made shall become the property of Celestron.

The customer shall be responsible for all costs of transportation and insurance, both to and from the factory of Celestron, and shall be required to prepay such costs.

Celestron shall use reasonable efforts to repair or replace any product covered by this warranty within thirty days of receipt. In the event repair or replacement shall require more than thirty days, Celestron shall notify the customer accordingly. Celestron reserves the right to replace any product which has been discontinued from its product line with a new product of comparable value and function.

This warranty shall be void and of no force of effect in the event a covered product has been modified in design or function, or subjected to abuse, misuse, mishandling or unauthorized repair. Further, product malfunction or deterioration due to normal wear is not covered by this warranty.

CELESTRON DISCLAIMS ANY WARRANTIES, EXPRESS OR IMPLIED, WHETHER OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR USE, EXCEPT AS EXPRESSLY SET FORTH HEREIN. THE SOLE OBLIGATION OF CELESTRON UNDER THIS LIMITED WARRANTY SHALL BE TO REPAIR OR REPLACE THE COVERED PRODUCT, IN ACCORDANCE WITH THE TERMS SET FORTH HEREIN. CELESTRON EXPRESSLY DISCLAIMS ANY LOST PROFITS, GENERAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM BREACH OF ANY WARRANTY, OR ARISING OUT OF THE USE OR INABILITY TO USE ANY

CELESTRON PRODUCT. ANY WARRANTIES WHICH ARE IMPLIED AND WHICH CANNOT BE DISCLAIMED SHALL BE LIMITED IN DURATION TO A TERM OF TWO YEARS FROM THE DATE OF ORIGINAL RETAIL PURCHASE.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Celestron reserves the right to modify or discontinue, without prior notice to you, any model or style of your product.

If warranty problems arise, or if you need assistance in using your product, contact:

Celestron  
Customer Service Department  
2835 Columbia Street  
Torrance, CA 90503

<http://www.celestron.com/support>

Call: 310-328-9560

Hours: Monday-Friday 8am-4pm PST

NOTE: This warranty is valid to U.S.A. and Canadian customers who have purchased this product from an authorized Celestron dealer in the U.S.A. or Canada. Warranty outside the U.S.A. and Canada is valid only to customers who purchased from a Celestron's International Distributor or Authorized Celestron Dealer in the specific country. Please contact them for any warranty service.

Celestron warrants most of its products to be free from defects in materials and workmanship for the product's usable lifetime to the original owner. Each product will list the warranty for it on the Celestron website.

Celestron will repair or replace the product which, upon inspection by Celestron, is found to be defective in materials or workmanship and within the definitions of the limits described below.

This warranty is effective January 1, 2012, and supersedes all other warranties as noted in brochures, instruction manuals, product packaging, etc.

This warranty does not cover products that have been subject to abuse, misuse, physically damaged, altered, or had unauthorized repairs or modifications. This warranty does not cover defects due to normal wear and tear and other conditions.

Celestron shall use reasonable efforts to repair or replace any binocular or spotting scope covered by this warranty within thirty calendar days of receipt. If it takes longer, the customer will be notified.

If warranty problems arise, or if you need assistance in using your product, contact:

Celestron  
Customer Service Department  
2835 Columbia Street  
Torrance, CA 90503

<http://www.celestron.com/support>

Call: 310-328-9560

Hours: Monday-Friday 8am-4pm

This warranty is valid to U.S.A. and Canadian customers who have purchased this product from an authorized Celestron dealer in the U.S.A. or Canada. Warranty service outside the U.S.A. and Canada is valid only to customers who purchased from a Celestron Distributor or authorized Dealer in the specific country and please contact them for such service.

## **LIMITED LIFETIME WARRANTY**

### Limitations of Normal Wear and Tear

Product exteriors (rubber or other material) are fully covered for five years against defects in materials and workmanship but small scratches or blemishes are not covered.

Included accessories such as lens caps/covers, eyecups, cases/pouches, and straps are fully covered for two years against defects in materials and workmanship, but are not covered for accidental loss.

Over time, optical coatings may develop small blemishes through normal wear and tear or abuse under various environmental conditions. These are not covered and the determination is at the sole discretion of Celestron.

#### Other Limitations Not Covered

The basic optical system is covered for the useful life of the product for the original owner.

Collimation and optical alignment issues must be claimed within 30 days of purchase.

Loss of the product or of lens caps/covers, eyecups, cases/pouches, or straps are not covered.

#### Return Process

As a condition to the obligation to repair or replace your product, it must be returned to Celestron prepaid with proof of purchase satisfactory to Celestron and, for binoculars and spotting scopes, the appropriate return shipping and handling charge noted below.

The proper Return Authorization Number must be obtained from Celestron in advance of return. Call Celestron at 310-803-5955 or go to [www.celestron.com/support](http://www.celestron.com/support) to receive the number to be displayed on the outside of your shipping box.

All returns must be accompanied by a written statement with the name, address, telephone number, and email address of the owner together with a brief description of any claimed defects.

For binoculars and spotting scopes, the customer must send a check or money order in the amount of \$14.95 made out to Celestron.

Parts or products for which replacement is made shall become the property of Celestron.

Celestron reserves the right to replace any product which has been discontinued from its product line with a new product(s) of comparable function at its sole discretion. Celestron does not issue refunds but only repair or replacement.

#### Celestron Disclaimer of Warranties

Celestron disclaims any warranties, express or implied, whether of merchantability or fitness for a particular use, except as expressly set forth herein.

The sole obligation of Celestron under this limited warranty shall be to repair or replace the covered product, in accordance with the terms set forth herein. Celestron expressly disclaims any lost profits, general, special, indirect or consequential damages which may result from breach of warranty, or arising out of the use or inability to use any Celestron product. Any warranties which are implied and which cannot be disclaimed shall be limited in duration to a term of one year from the date of original retail purchase.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### Previous Binocular/Spotting Scope Warranty Information

From January 1, 2005, through December 31, 2011, Celestron offered a No Fault Warranty on all binoculars and spotting scopes. For a charge of \$25 for binoculars and \$35 for spotting scopes, any binocular or spotting scope would be repaired or replaced with the same or similar product at the sole discretion of Celestron regardless of how the binoculars or spotting scope were damaged or rendered unusable. The customer must be the original owner, provide proof of purchase, and return the binoculars or spotting scope prepaid to Celestron.

From January 1, 2003, through December 31, 2004, Celestron offered a No Fault Warranty on the Regal, Noble, and Ultima binocular lines. The details are the same as noted above.

From January 1, 2000, through December 31, 2002, Celestron offered a Limited Lifetime Warranty on all binoculars and spotting scopes. The limitations at that time were similar to wear and tear as noted in the current Limited Lifetime Warranty.

Prior to 2000, Celestron offered a Limited Lifetime Warranty on specific models. Some models had other specific year warranties which have expired.