

PIAA Corporation USA, Limited Product Warranty

PIAA Corporation, USA (“PIAA”) warrants our lamp kits (except bulbs) to be free from defects in workmanship and materials under normal use for as long as the original purchaser owns them. PIAA warrants all **HALOGEN BULBS** for a period of 1 year, all LED bulbs for a period of 2 years, and all H.I.D. bulbs and ballasts for a period of 2 years from the date of purchase.

EXCLUSIONS

This Limited Warranty specifically excludes defects resulting from misuse, abuse, neglect, alteration, modification, improper installation, unauthorized repairs, submersion, theft, vehicle crash or any other type of impact. Except for the Limited Warranty stated above, there are no warranties of PIAA products or any part thereof, whether express or implied. Any implied warranty of merchantability or any warranty of fitness for a particular purpose is expressly disclaimed. Some states do not permit the disclaimer of implied warranties.

EXCLUSION OF DAMAGES

In no event shall PIAA be liable for any damages whatsoever (including, without limitation, consequential damages, incidental damages, or damages for loss of use, loss of business profits, business interruption, loss of business information, loss of time, inconvenience, or other losses) arising out of the use, misuse, or inability to use a PIAA product. PIAA reserves the right to change the design its products without any obligation to modify any previous product. This warranty gives you specific legal rights. You may also have other rights that vary by state.

REPAIR OR REPLACEMENT

If a PIAA product is suspected of being defective, it must be submitted freight prepaid to either an authorized dealer, distributor, or PIAA Headquarters for warranty inspection. **The receipt or other proof of purchase and a description of the problem must be included.** The returned product will be inspected. If the product is found to be defective and covered by this Limited Warranty, the sole remedy is repair or replacement at PIAA’s option. A repaired or replacement product will be shipped back at no charge and will be warranted to be free from defects in workmanship and materials under normal use for as long as the original purchaser owns it. Removal, installation, or reinstallation costs are not covered by this Limited Warranty.

PIAA WIPER WARRANTY

100% Satisfaction Guaranteed!

PIAA Corporation U.S.A., (“PIAA”) warrants the Super Silicone Wiper Blades to be free from defects in workmanship and materials under normal use for one year from the date of purchase.

EXCLUSIONS

This Limited Warranty specifically excludes damage resulting from “acts of nature”, misuse, abuse, neglect, alteration, modification, improper installation. The silicone rubber is considered a consumable and is therefore excluded from the provision of the Limited Warranty. Except for the Limited Warranty stated above, there are no warranties of PIAA

products or any part thereof, whether expressed or implied. Any implied warranty of merchantability or any warranty of fitness for a particular purpose is expressly disclaimed. Some states do not permit the disclaimer of implied warranties.

REPAIR AND REPLACEMENT

If a PIAA Super Silicone Wiper Blade is suspected of being defective, it must be returned to an authorized PIAA dealer for warranty inspection. Removal, installation, or re-installation costs are not covered by this Limited Warranty.

Warranty / Return Questions

PIAA is committed to providing outstanding customer service. We will gladly refund your purchase price or replace any defective item and most non-defective items. Within 30 days of receipt of your order, you may return products that:

- Have not been used
- Are in their original packaging and properly packaged to avoid damage
- Include all parts, hardware or instructions
- Are not custom or special orders

The return is accompanied by the Return Authorization # we issue on an approved return. For items meeting these criteria, we will refund the purchase price of the returned items minus the outbound freight, plus a restocking fee of 15%. We reserve the right to waive the restocking fee at our discretion.