Lifetime Warranty

What does your warranty cover?
Any defect in material or workmanship.
For how long after the original purchase?
A lifetime
What will we do?
Provide you with a new, or at our option, a reconditioned unit.
How do you make a warranty claim? First, you must register your product.
Go to www.koss.com, Click on "Register Your Product"
Follow the instructions below to send in your product. Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials. Include in the package a copy of the sales receipt or other evidence of date of original purchase. Also print your name and address and a description of the defect.
Ship the unit standard UPS or equivalent prepaid to:

Koss Stereo Phones
Warranty/Repair Center
4129 N Port Washington Ave
Milwaukee, WI 53212-1052 USA

A new or reconditioned unit will be shipped to you prepaid freight.

What does your Warranty not cover?
Installation and set-up service adjustments, Batteries,
Damage from misuse and neglect, Products which have been modified or incorporated into other products, or Products purchased or serviced outside the USA.
For additional information, ask your dealer or visit our website at www.koss.com.
How does state law relate to this warranty?
This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.
For products purchased outside the United States and Canada, see dealer for warranty.

LIFETIME WARRANTY
We are committed to bringing the finest in personal listening to each and every one of our customers. If we can ever be of service, please do not hesitate to call us at
1-800-USA-KOSS
(U.S., Canada & Mexico only)
.
Or contact us through the web at
WWW.KOSS.COM
.
4129 North Port Washington Ave. Milwaukee, WI 53212-1052 USA
1-800-USA-KOSS · www.koss.com

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