

Wenger Travel Gear Limited Lifetime Warranty

Wenger is proud to stand by the quality craftsmanship of our Luggage and Travel Bags with a Limited Lifetime Warranty.

This Wenger bag is warranted to be free from defects in material and workmanship for the life of the product. If such a defect occurs, upon presentation of proof of purchase, we will repair or replace, at our option, your product without charge. This warranty does not cover accidental damage, unreasonable use, normal wear and tear, improper handling or damage caused by a common carrier, loss of use or consequential damages, nor does it cover repairs attempted by unauthorized persons. If a common carrier damages your product, contact them immediately to file a claim. Should you need to return your Wenger bag, please contact our customer service group at Group III customerservice@grouppiico.com to obtain a return authorization for your repair. All returns should be sent to us postage or freight prepaid. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.