

WARRANTY & REPAIRS

Our microscopes and accessories are manufactured under the strict guidelines established by ISO 9001: 2000 Standards.

- **Five Year Warranty for Microscopes:** All our microscopes come with a five (5) year factory warranty against manufacturing defects, covering labor and parts.
- **One Year Warranty for Accessories:** All our microscope accessories (USB cameras, illuminators, illumination, dust covers, and etc.) come with a one (1) year warranty, except when specified in the description.
- **Warranty Services:** We, AmScope, provide all the warranty repairs, replacements, and other services. Please feel free to contact us via email to info@amscope.com or at our **Contact Us** whenever you need any assistance with an item, parts, or to submit repair requests.

Note: Buyers are responsible for round-way shipping and handling cost for warranty services. Our warranty covers parts and labor only.

Warranty does not apply for consumable accessories and parts such as bulbs.

CONTACT US

THROUGH PHONE

Purchasing : 949-333-0001 or 1-888-950-2888 (toll free)

Customer Service : 949-333-0002

Technical Support : 949-333-0004

Shipping : 949-333-0005

Accounting : 949-333-0008

Fax : 949-333-0007

Our Office Hours are from 6:00am to 6:00pm Pacific Time.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.