Warranty / Returns

Mohu warrants our products against defects in materials or workmanship for a period of one (1) year from the date of purchase. During this period, the products will be replaced or repaired at no charge. This warranty does not cover damage due to acts of nature, commercial use, accident, misuse, abuse, or negligence. This warranty is valid only in the USA and Canada.

There are no implied warranties of merchantability or fitness for a particular purchase except to the extent that implied warranties of either sort are required by applicable law, in such case, each warranty is limited in duration to the one year.

30-Day Money-Back Guarantee
We want you to be fully satisfied with every item that you purchase from Mohu. If you are not satisfied with an item that you have purchased, you may **return the item within 30 days** of delivery for a full refund of the purchase price, minus the shipping, handling or other additional charges. Please note that the item price and applicable taxes will be refunded.

Special-order, closeout or discontinued items are non-returnable.

Returns will not be accepted if any of the following conditions apply:

- Purchase was made through another reseller.
- Packing slips must accompany returned item (we no longer issue RMA numbers).
- The product is missing parts or has been damaged due to improper use or installation.
- The product is not returned with all hardware, manuals, and accessories.
- The product has been damaged or modified from its original form in a manner not consistent with typical use.
- No refunds will be given after thirty (30) days from date of invoice.
- Please allow 7-14 business days for the return and refund process to be completed.

Return Procedure

If you cannot locate your packing slip, please contact us via our Contact Us page http://www.gomohu.com/contact/ or by phone at our toll-free number 1-855-4GOMOHU (919-896-7696, 8am-5pm EST, M-F) about items you would like to return. Include your name, order number and approximate date of purchase for faster service.

Customer is responsible for all return shipping charges.

Items should be returned to the following address:

Mohu, Inc.
Attn: Return Department
2720 Discovery Drive,
Raleigh, NC 27616

Returns sent to any other address will not be accepted.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.